

Sheltered housing scheme facilities guide

There are currently 28 Norwich City Council sheltered housing schemes, and eight owned by other social landlords, located in various parts of the city. When you are thinking of moving into sheltered housing it is a good idea to find out as much as you can about the services provided.

If you would like to arrange an informal visit to one of our schemes to see what sheltered housing is like, please contact us on 0344 980 3333 and ask for the sheltered housing office or you can email us at shelteredhousing@norwich.gov.uk.



NORWICH
City Council

Key guide



Accommodation

- B1 One bed bungalow
- B2 Two bed bungalow
- GF1 Ground floor one bed flat
- FF1 Flats above the ground floor



Location within the city

- N North
- E East
- S South
- W West
- C Centre



Community facilities

- C Communal lounge
- K Communal kitchen
- G Guestroom
- L Laundry



Wheelchair access

- FW Full wheelchair access
- LW Limited wheelchair access
- NW No wheelchair access
- LIFT Lift available



On-scheme Luncheon club

Alfred Nicholls Court (NR3 3JX)



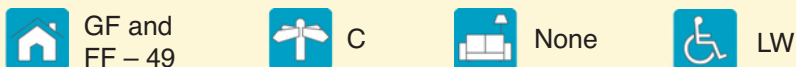
Situated to the north of the city, it is located via Catton Grove Road; turn left into Philadelphia Lane and then take the first right into Rackham Road. Local stores and a Post Office are approximately 500 yards from the scheme.

Alnwick Court (NR5 9LD)



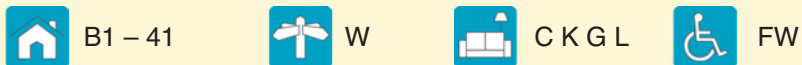
The scheme is near the village centre, which has a wide range of stores and the Bowthorpe Health Centre.

Bailey Court (NR2 4RA)



This is a good neighbour sheltered housing scheme situated off Heigham Street, the scheme covers properties on Bailey Court, Causeway Close and Russell Street. The nearest shops are on Dereham Road. The local GP surgery is on Old Palace Road.

Bradecroft (NR5 9DS)



Situated at Clover Hill, it is located off Rawley Road. The village centre, with a wide range of stores, and the Bowthorpe Health Centre are nearby.

Britannia Court (NR5 8YE)



GF and
FF – 30



W



C K G L



LW
LIFT

This is an indoor scheme with carpeted corridors. Situated close to the Larkman traffic lights it is accessed via Marlpit Lane or Knowland Grove. Local stores and the health centre are close by. There is a care-assisted bathroom, mobility scooter storage and a security door entry system.

Custance Court (NR4 7BG)



GF1, FF1
and B1 – 28



W



C K G L



LW

This is a good neighbour sheltered housing scheme. It is located between South Park Avenue and Peckover Road.

Don Pratt Court, including Brewers Court (NR3 1LZ)



FF2 – 1 B1
– 27 B2 – 5



N



C K G L



LW



Situated to the north of the city and is accessed via Silver Road or Mousehold Street. The flat has a stair lift to it.

Douro Place (NR2 4BG)



GF and
FF – 34



C



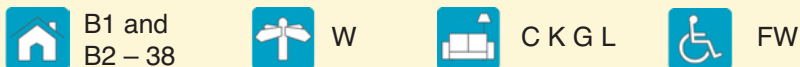
C K G L



LW
LIFT

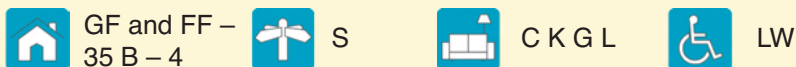
Situated off Dereham Road, this is near a good range of local shops and a health centre. The flats are accessed from internal carpeted corridors. There is a care-assisted bathroom mobility scooter storage and a security door entry system.

Fellowes Close (NR5 8BZ)



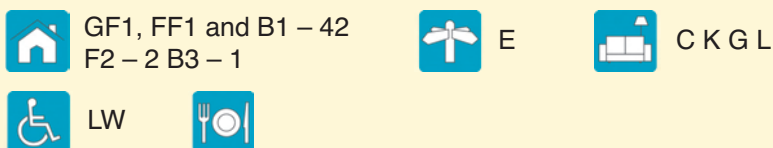
Situated off Bowthorpe Road in Earlham.

Forester Close (NR4 6BJ)



Situated off Robin Hood Road in Tuckswood.

Fugill Road, including properties on Redfern Rd, Munnings Rd, and Fugill Green (NR7 9QZ)



Located a short distance from the shops and GP surgery at Heartsease. A free bus service goes to the local supermarket every week.

George Carver Court (NR4 7ET)



Located on Northfields, off North Park Avenue. The Colman Road parade of shops is nearby. It is situated adjacent to the Housing with Care Scheme at Dell Rose Court, which is managed in partnership by Norfolk County Council, Norwich City Council and Broadland Housing Association.

Gildencroft (NR3 3DY)



GF and FF
– 24 B – 4



N



None



LW

A good neighbour sheltered housing scheme. Just off St Augustines, accessed via Sussex Street close to Anglia Square. A security door entry system is fitted.

Harry Perry Close (NR4 6PU)



B1 – 40



S



C K G L



FW



Situated off Eaton Road. The scheme has 40 one-bed bungalows. Controlled parking is in operation.

Lakenfields (NR1 2HB)



GF and
FF – 34



S



C K G L



LW
LIFT



Accessed via City Road. It is an indoor scheme accessed with carpeted corridors. There is a care-assisted bathroom, mobility scooter storage and a security door entry system. It is situated adjacent to the Housing with Care Scheme at Harriot Court, which is managed by Norfolk County Council, Norwich City Council and Broadland Housing Association.

Longbow, including properties on Allanadale and Friar Tuck Road (NR4 6AX)



GF &
FF – 30



S



C K G L



LW

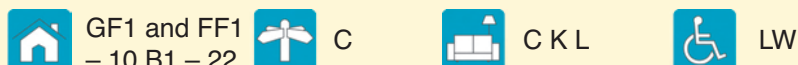


Situated at Tuckswood and close to shops and a GP surgery.

Meadowsweet, including properties on Bussey Road and Fiddlewood Road (NR6 6JG)



Melbourne Cottages (NR2 2SW)



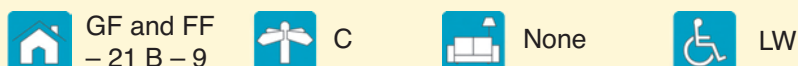
Located on Union Street, near shops and GP surgeries. A security door entry system is in operation for the corridor.

Millers Lane (NR3 3LV)



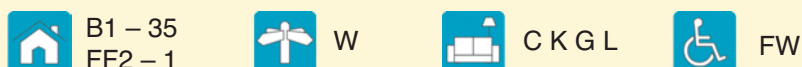
Accessed via Angel Road and has shops nearby. A security door entry system is in operation.

Rowland Court (NR1 3TJ)



A good neighbour sheltered housing scheme. The scheme is accessed via Queens Road. A security door entry system is in operation for the flats.

Ryrie Court (NR4 7QL)



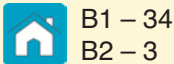
Accessed via Unthank Road or, from the opposite direction through South Park Avenue and Pettus Road. The scheme is set around a large pond. The flats are reached by stair lift. There are a few local shops nearby.

St James House (NR3 1NU)



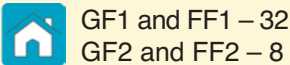
Accessed via Barrack Street. It is an indoor scheme with carpeted corridors. There is a care-assisted bathroom. The range of shops nearby is limited. A security door entry system is in operation.

Seabrook Court (NR5 9NQ)



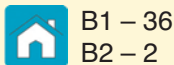
Situated at Cloverhill. The nearest shops and a GP surgery are at Bowthorpe Village Centre.

Silkfields (NR3 3BD)



Accessed via Oak Street and Mandela Close. It is an indoor scheme in a figure of eight shape, based around two courtyards. There is a security door entry system.

Silver Birch Court (NR3 2NL)



Accessed via Lefroy Road with nearby shops.

Singer Court (NR3 1AR)



GF and
FF – 22



C



C L



LW
LIFT

Located off Calvert Street, close to Anglia Square, and within walking distance of Magdalen Street. Managed by Hanover Housing Association, the flats are accessed via carpeted corridors. Facilities are shared with Runnymede sheltered housing scheme. The scheme has a security door entry system.

Stone Road (NR3 2JZ)



GF and
FF – 34



N



C K G L



LW
LIFT

Situated off Drayton Road. The scheme is sited on a slope and has carpeted corridors. There is a care-assisted bathroom, mobility scooter storage and a security door entry system.

Waddington Court (NR2 4EP)



B – 36



C



C K G L



FW



Adjacent to Dereham Road, and accessed via Nelson Street.

You can also apply to become a resident of any of the schemes below, run by other reputable landlords.

Charles Jewson Court (English Churches Housing Group) (NR3 2NA)



GF1 and 2 – 8
FF1 and 2 – 9



C K G L



LW
LIFT

Charles Jewson Court is a sheltered housing scheme for the over 55's built around an attractive communal garden area and set back from the road. The scheme has CCTV and a secure door entry system.

Runnymede (Hanover Housing Association) (NR3 1AR)



GF1 – 8
FF1 – 6



C



C K G



LW
LIFT

14 one bedroom flats, a short walk away from Anglia Square. Many facilities are shared with the Calvert Street Scheme.

Violet Elvin Court (Hanover Housing Association) (NR4 7JH)



B1 - 42



W



C K G



FW



42 bungalows just off the outer ring-road on Colman Road. Purpose built for the disabled – there is not a single step on the whole site. Close to a local parade of shops and bus stop. A gardener regularly maintains the grounds.

Edmund Bacon Court (Housing 21) (NR3 2BL)



GF1 and
FF1 – 42



C



C K G L



LW
LIFT



Just off Aylsham Road next to St Luke's Church; within a short walk to the city centre. Tenants engage in lots of social activities.

Hayden Court (Housing 21) (NR1 2RG)



GF1 – 13
FF1 – 16



C



C K G L



FW
LIFT

Situated on Eleanor Road, neighbouring other sheltered housing schemes.

Eleanor Road (Norwich Housing Society) (NR1 2RF)



GF1 and
FF1 – 38



C



C K L



FW



38 flats near the city centre, just off Trafford Road. Very close to local shops and the number 17 bus route.

Rotary Court (Norwich Housing Society) (NR6 5EX)



B1 – 8 GF1
and FF1 – 16



W



C K G L



LW

Quite a remote scheme with scenic views and surroundings on Hellesdon Hall Road. However there are regular buses into the city and a weekly bus to take residents shopping at a supermarket.

Westwood House (Norwich Housing Society) (NR3 3JX)



GF1 – 8
FF1 – 12



C



C K G L



FW
LIFT

On Edinburgh Road, just off Earlham Road. A very secure enclosed scheme with nice gardens. A performer visits the scheme every few months.

Any questions?

You can contact us with your housing enquiries by:

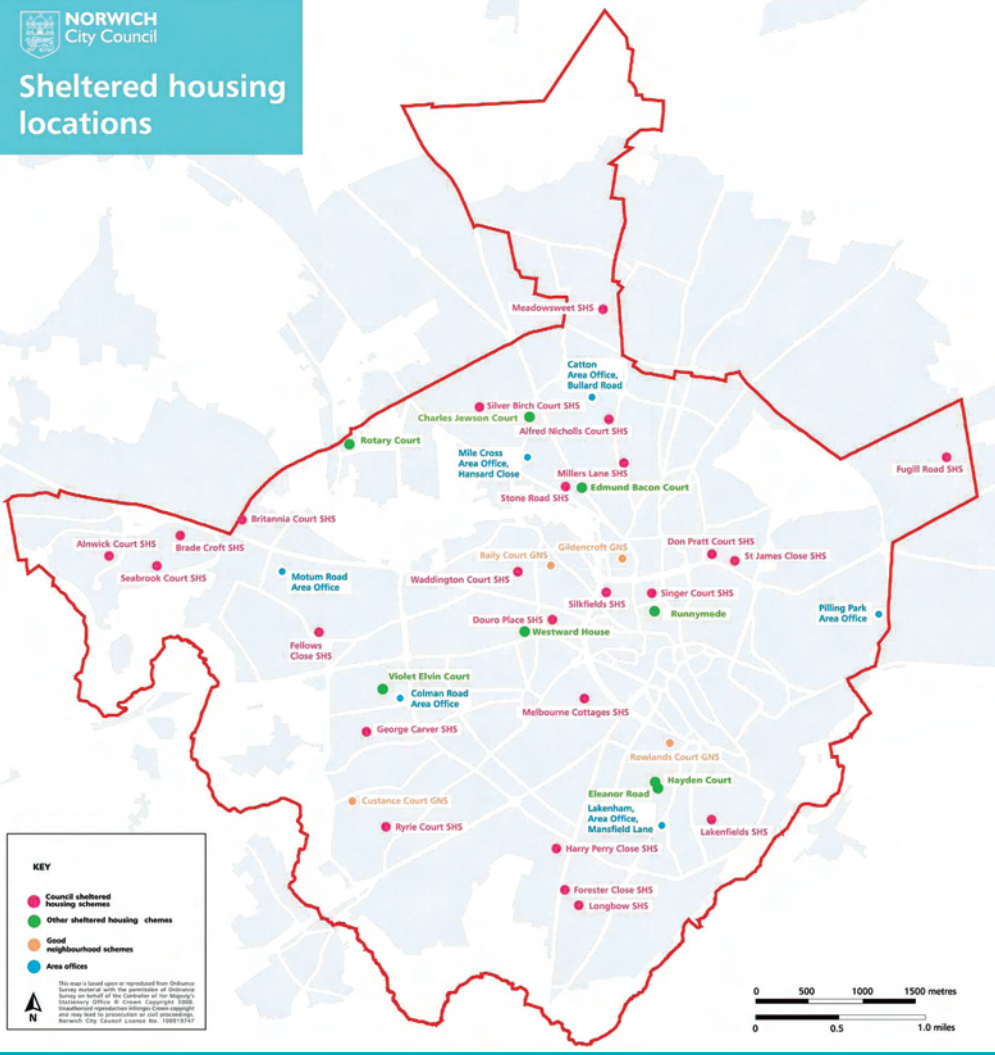
- calling the customer contact team on 0344 980 3333
- email: info@norwich.gov.uk
- email sheltered housing at:
shelteredhousing@norwich.gov.uk
- visiting City Hall.

For a full list of Norwich City Council services visit
www.norwich.gov.uk

Scheme	Manager	Area	Wheelchair				Communal facilities											
			Full communal	Limited	None	Lift	Lounge	Kitchen	Laundry	Parking	Guest room	TV licence	Pets allowed	Shops within 1/2 mile				
Alfred Nicolls Court	Scheme	Angel Road	✓				✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
Alnwick Court	Scheme	Bowthorpe	✓					✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Bailey Court	Scheme	Central West			✓													✓
Bradecroft	Scheme	Bowthorpe		✓			✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Britannia Court	Scheme	Marlipit Lane		✓			✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Custance Court	Scheme	Colman Road		✓														
Don Pratt Court	Scheme	Barrack Street																✓
Douro Place	Scheme	Central West		✓			✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Fellowes Close	Scheme	North Earilham		✓														✓
Forrester Close	Scheme	Outer Lakenham		✓														✓
Fugill Road	Scheme	Heartsease		✓														✓
George Carver Court	Scheme	Colman Road		✓														✓
Gildencroft	Scheme	City North			✓													✓
Harry Perry Close	Scheme	Outer Lakenham		✓														✓
Lakenfields	Scheme	Outer Lakenham		✓														✓
Longbow	Scheme	Outer Lakenham		✓														✓
Meadowsweet	Scheme	Caiton	✓															✓
Melbourne Cottages	Scheme	Vauxhall		✓														✓

Scheme	Manager	Area	Wheelchair				Communal facilities											
			Full communal	Limited	None	Lift	Lounge	Kitchen	Laundry	Parking	Guest room	TV licence	Pets allowed	Shops within 1/2 mile				
Millers Lane	Scheme	Angel Road		✓		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
Rowland Court	Scheme	Lakenham Central		✓														✓
Ryrie Court	Scheme	Colman Road	✓				✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
Seabrook Court	Scheme	Bowthorpe	✓				✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
Silkfields	Scheme	City North				✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
Silver Birch Court	Scheme	Mile Cross		✓			✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Singer Court	Scheme	City North		✓			✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
St James Close	Scheme	Barrack Street		✓			✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
Stone Road	Scheme	Mile Cross		✓			✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Waddington Court	Scheme	Central West		✓			✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Charles Jewson Court	Resident	Mile Cross		✓			✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Edmund Bacon Court	Resident	Angel Road		✓			✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Eleanor Road	Resident	Lakenham Central		✓			✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Hayden Court	Scheme	Lakenham Central	✓				✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Rotary Court	Resident	Marlipit Lane		✓			✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Runnymede	Scheme	City North		✓			✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Violet Elvin Court	Scheme	Colman Road	✓				✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Westwood house	Resident	Central West	✓				✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

Sheltered housing locations





If you require this leaflet in another language or format, ie large print or audio cassette, please contact Norwich City Council

T: 0344 980 3333 F: 01603 213000

E: info@norwich.gov.uk www.norwich.gov.uk