



NORWICH
City Council



The Norman Centre

Customer Feedback Form



inclusive fitness

Here are several ways in which you can give us your comments or feedback:

- Any member of staff can assist you and take immediate action to remedy a problem whenever possible
- The centre manager will be able to discuss any issues both good or bad which you may wish to raise.
- Fill in a customer comments form. Each form will be looked at by the management team and will ensure that you receive a written or verbal acknowledgement
- Visit our quarterly user group meetings. Dates for these meetings are displayed around the centre
- If you prefer you can email us at NormanCentre@norwich.gov.uk

Contact Information

Name:

Age:

Gender:

Address:

Postcode:

Thank you for taking the time to fill in this form.

Please put the completed comments form in the comment box or hand into reception.

All information will be treated in confidence and will be used to continually improve our customer service.



Office use only

Action taken

Response

Further action required

Manager Signature Date



Opening Hours:

Monday–Friday 9am–10pm

Saturday 10am–2pm

For further information

contact:

The Norman Centre

Bignold Road

Norwich

NR3 2QZ

t: 01603 408140

e: normancentre@norwich.gov.uk

or visit www.norwich.gov.uk



**If you require this form in
another format or language
please contact the Norman
Centre on 01603 408180**