

Based on 102 people completing the survey

Question 1	
How often do you visit Mousehold Heath?	
Answer Options	Response Percent
never	1.9%
1-4 times a year	26.5%
monthly	21.6%
weekly	21.6%
every day	28.4%

Question 2	
How far is Mousehold Heath from your home?	
Answer Options	Response Percent
less than 400m (¼ mile)	37.3%
400m-1600m (¼-1 mile)	34.3%
1600m-4800m (1-3 miles)	20.6%
more than 4800m (3 miles)	7.8%
don't know	0.0%

Question 3	
How long does it take you to reach Mousehold Heath?	
Answer Options	Response Percent
0-5 minutes	36.3%
6-10 minutes	34.3%
11-20 minutes	15.7%
over 20 minutes	13.7%

Question 4	
How do you usually get to Mousehold Heath?	
Answer Options	Response Percent
walk	60.4%
bicycle	9.9%
car, van or motorcyle (driver)	23.4%
car, van or motorcyle (passenger)	5.4%
bus	0.0%
other	0.9%

Question 5

Please tick the main reasons why you would visit Mousehold Heath?

Answer Options	Response Percent
to walk	75.0%
to play (eg ball games)	6.3%
to exercise (eg jogging)	2.1%
to play pitch and putt	4.2%
to cycle	12.5%
to walk the dog	37.5%
for horseriding	0.0%
to relax (eg picnics etc)	31.3%
for a family outing	29.2%
to enjoy the natural environment and wildlife	81.3%
for educational purposes	6.3%
other	14.6%

If you ticked other, please give details

Bandstand and events

Conservation work with Mousehold Heath Defenders (under guidance of Conservators)

to do conservation work work as a Mousehold Heath Defender.

meditation

to enjoy the view of Norwich

Enjoy the view over the city

For sentimental reasons and to get away from traffic, including cycles.

I live in Britannia Road opposite St James' Hill

car free route to work by cycle

Summer events and bandstand events

To meet other people

On way to elsewhere e.g. Zaks

Pleasant route to the North of the city

Trees, plants

Question 6

What do you value most about Mousehold Heath?
Response Text
The trees
open space, varied environment, interesting, childhood memories, bike track
It's local, rural and fairly dog friendly. You don't have to worry about mountain bikers on one side.
The varied landscape
Natural Woodland. The freedom to wander without fixed routes when and where I like
Woodland in a city, easily accessible, quiet (ish)
Natural surroundings and wildlife potential.
I love the tranquillity and being able to watch the changing seasons
the peace and tranquillity
Freedom.
Having an area of countryside within a urban area
The freedom to roam without having to keep to paths or keep the dog on a lead.
Green space. Fresh air. View of city. Trees. Wildlife.
Its Natural beauty, and it is close the the city centre.
Peace and space
Large open area close to city
tranquillity
The wildness
its natural and semi wild feel
It's unspoilt beauty and it's traffic free tranquillity.
Peace & quiet, nature.
The ability to find peace and quiet very quickly, so close to the centre of Norwich.
Large open space close to the centre of Norwich
The link of a unique landscape and the past of the City
open space despite being close to city
green space within city, childhood memories.
Mosaic of habitats, wildlife and biota
Close to home
wild space within reach of town centre - great for walking the dogs and getting away from traffic. plenty of other dog walkers too so great for dogs to
The heathland reminds me of Dartford Heath where I grew up, and the origin of the Dartford Warbler. (Now no longer found there.)
The fact that you lot are not able to sell it off for redevelopment!
The heathland habitat and its wildlife
A natural area close to the city. It's historic and landscape character; lowland heath is a scarce habitat.
beauty, space, view, pace, nature
A PEACEFUL NATURAL HAVEN WITHIN WALKING DISTANCE OF A CITY CENTRE.
The open space and nature/wildlife
the open spaces, wildlife, the feeling of freedom and air.
The open air, the tree lined walks, the natural environment, the views from certain points THE COMPLETE FREEDOM OF ACCESS
The freedom and accessibility combined with the woods and open spaces
open areas
The diversity of environments. to go from open areas to woods to meadows. The peace and quiet
its like being in the countryside, with nature all around you
It's relatively natural appearance
Untamed public space
mature trees and wildlife associated with woodland and heathland, space away from cars

Question 7

What do you like least about Mousehold Heath?
Response Text
The difficult access to it
dog poo
The road runs right through it so it seems smaller. I wouldn't walk there alone as I wouldn't feel safe.
Youths dropping litter
Fast cycles/motor cycles. Lack of signs regarding litter and no cycling etc allowed. Inadequate toilet facilities. Lack of litter bins in some places and overplacing of litter bins in others
I was born and raised in Norwich and as a child played at mousehold weekly.
Litter. I don't think nature is catered for as much as it could be- maybe more nature could be encouraged? It's harder to find the big mushrooms in the Autumn than it used to be. The area around vinegar pond has become very messy.
Dogs mess. Lack of long term management for people and wildlife.
The worry that it will be changed too much. ie. turned completely back into heathland
the sound of sirens from the main roads
Dog excrement.
The lack of consideration by some users to other users
Gurney Road
Burnt out cars. Mopeds.
The lack of maintainance, ie the Pond have got worse in the last 5 years, gorse not keep in check untill recently. and the damage caused by motorised vechiles and burnt out cars on heath
Traffic noise
Rubbish and dog excrement
uncontrolled fouling by dogs
Dog mess
its proximity to the city centre
Mud hollows caused by last years heavy machinery and the area laid waste by 'scraping'.
cyclists
The increasing number of bicycles ridden without concern or thought for others
Constant traffic noise
The way it has become surrounded and penetrated over the years
anti-social behaviour
litter. drug abuse.
Dog mess Loss of open heath to secondary woodland
getting lost - can feel like an unsafe place to be when still quite close to the road. Have found myself unable to take a straight lines route to the road due to steep slopes, and have got confused about how to get out of where I've ended up.
Areas of dense woodland, not heath-like at all.
The kids who drive up to the Gilman Road lane to smoke dope and drop their McDonlads litter and other rubbish in the lane.
The amount of gorse and bracken are encroaching onto the heathland
Vandalism including fires. Gurney Road needs safe crossings and speed reduction.
dog mess, noise and litter in carpark,
DOG POO!
The dog mess
bikers of any kind
Inappropriate use by Motor Cyclists, a few car drivers and a small number of cyclists. There are also a number of users who damage plants trees and walkways (a difficult problem to address efectively) There are places where, it appears, large amounts of alcohol aew consumed, judged by the quantity of discarded cans. There is some minor vandalism but this is not really a ignificant problem. There also appears to be some "coporate vandalism" I endorse the reductionof feral trees on St James Hill enabling the views of the city to be seen once again, I look favourably on a modicum of undergrowth clearance in the right places. On the other hand I abhor what I see as over enthusiastic tree clearance on the lower slopes of St James Hill as an example - I realise that Mousehold was a heath, but I do not think it appropriate that the present wooded ares should be artificially consigned to a historical (idyllic) heath that once was. The heath as such did extend to the edge of Salhouse Broad and it would not be practable to reinstate that, so why try to deny the natural progression (aided by man, but man is a part of nature) from heath to woodland. I think it inappropriate at this time of y the motorbikers and BMX bikers

dark gloomy woods
Children burning the gorse and making bike jumps
inconsideration of other users
the occasional patches of neglect/vandalism
Dog shit
The dog shit
most dog mess and dogs off leads. Secondly bonfire sites and clearance of habitat left by mousehold heath defenders
Litter and dog mess
Some of the dense wooded areas on remote parts are not very interesting
How excellent trees have been butchered recently
Mud
Litter
Organisation
Dog mess and litter
Possibility of getting lost
Finding my way about
Dog fouling and anti-social behaviour
Dog fouling and motor bikes
The neglect of years of non-management. Not having public transport to the area on evenings and Sundays
Too many dog walkers
Lack of appropriate heathland managemet
Not enough bins
Litter
Litter and muddy paths churned up by bikes
Proliferation of sycamores, indiscriminate use, grey squirrels and cyclists
Flytipping, litter, over management of the site
General abuse, motor bikes and litter
Anti-social behaviour
Cyclists riding dnagerously and dog mess
Anti-social behaviour and litter
Dogs loose and their mess
Bread sprader for the birds but the dogs get it!
Yobs on bikes
Dog mess
The Council's plans to chop down trees
Mountain biking
Woodlands are getting overgrown, lots of dogs in the vicinity
Nothing
Cutting down trees when the world is asked to save them
Time it takes to get things done
Proliferation of sycamores, grey squirrels and cyclists
Litter, tree stumps and burnt area
Attempts at mechanised management
Dogs mess and flytipping
Fact that the warden's house is empty
Litter
Lack of trees and Vinegar Pond
Dogs mess
Big trees being cut down and area around Vinegar Pond looks terrible, like a wasteland
Litter, brambles and overgrown gorse

Question 8

Does Mousehold Heath offer what you want out of a public open

Answer Options	Response Percent
yes	60.4%
no	3.0%
partly	36.6%

If not, how could it be improved?
Better signposting
Not having the road running through it. More dog bins needed. Some how "opened" up more to be less scary when alone.
More trees and perhaps some more facilities (toilets/kiosk etc)
Leave it alone, just keep it safe for people.
I didn't know there was an orienteering course- are details available anywhere? Mousehold doesn't get much publicity either- do new people to the area know about it?
At present it is neither one thing nor another. The wildlife potential is not realised through excessive disturbance whilst amenities for people are not well developed.
Put aside area for cyclists to construct courses.
Batter management, less gorse, more rubbish bins, less mess, more control (warden). Better car parks. No cycling.
could be a park ranger to help visitors and control dog fouling
Need to reduce height of trees etc in certain areas to improve view of city
I dislike the expression public open space with its implications of management and amenity and the other jargon. Lets think of it as a survival of countryside and make any management as invisible as possible. I have not completed Section 9 below because I think this kind of amenitisation should
more cycleways, more marked trails
more litter picking.
Expand areas of heathland and manage to prevent invasion by scrub, manage bracken and create bare ground areas for invertebrates, as suggested in the recent management plan
Management plan welcomed Mousehold should have more open areas
something that would help you find your way through the heath - there must be interesting bits I've missed as I always seem to get lost in the same part so now don't venture very far from the carpark.
it needs full time rangers
Little improvement is required, some restraint upon careless dog walkers and the ubiquitous litter and beer drinker population would not come amiss. It is difficult to suggest any means of deterring Motor cyclists and car drivers who wish to damage this pleasant amenity, perhaps a police presence, but
more open spaces
facilities for dog walkers improved and also facilities for people/children who dont like dogs (ie dog free area)
reduce dog mess , increase cycle routes through wood, reduce traffic on Guerny road this disects the woodland and as person with hearing disability it is hard to cross the road to access all of the woodland.
Don't mess with it any more!
Needs more care - clear litter, brambles, spindly trees
Better signate, website and promotion. Hard to find. Details of events. Open it up by clearance of undergrowth. More seats at new view points
Management of the heath
More signs and notice boards, bins for dog mess
Place less neglected and more welcoming to the public
Dog wardens
Safe adventure park area for children. Wild flower meadow and bird boxes
Better signposting
Better surface on Valley Drive
Bike trail and maintenance of the orienteering course
Thinning the woodland to more 'open woodland' and increasing the heath
Conservation of older species trees
Tables needed for picnics and litter bins
More events to encourage the respectful use of the heath, fungus foraging and wildlife watching
Conservation of older species of trees
Café or somewhere to buy drinks etc

Question 9

How satisfied are you with the existing visitor facilities?					
Answer Options	very satisfied	fairly satisfied	neither satisfied/no r disatisfied	fairly dissatisfied	very dissatisfied
car parks	24	36	27	3	1
cycle paths	8	16	41	19	3
signage	9	19	26	24	12
waymarked trails	4	5	19	13	2
toilets	3	8	28	26	20
litter bins	8	20	23	25	19
dog waste bins	5	14	32	19	24
seating	8	33	23	27	2
refreshment facilities	6	16	30	19	17
disabled facilities	5	5	54	6	13

Question 10

Are there enough facilities for visitors at Mousehold Heath?

Answer Options	Response Percent
yes	54.3%
no	45.7%

If you ticked no, what else would you like to see?

little cafe, toilet
Toilets, a cafe.
I don't know what visitors want. For me personally it's 'yes'. More seating would encourage people to sit, be still and appreciate their surroundings.
Safe, well maintained cycle paths. Areas with limited access dedicated to wildlife with appropriate waymarked trails.
I would like to see more litter bins and more signs as to where it is safe and allowed to cycle
More litter bins and toilet facilities
More places where the history of Mousehold could be read.
It would be nice if there was somewhere to go when the weather is poor for a cuppa and which is dog friendly
visitor information kiosk and tea shop which could be built from timber from the heath
Dog waste bins where access to Mousehold is frequent, currently there are none and there are insufficient litter bins.
toilets. well laid out trails. some disabled trails.
Cycling anywhere on heath unacceptable Cross heath cycle routes are need: for example along western edge
As per 8 - good cafe/refreshment facilities (inc toilets).
1) INFORMATION BOARDS - NOT JUST AT CAR PARK. 2) INFORMATION ALONG TRAILS ABOUT NATURE/HISTORY OF AREA - THIS COULD BE AN ONLINE DOWNLOAD BEFORE GOING THERE OR COULD CHARGE ON SITE FOR INFO. 3) COFFEE/TEA CONCESSION IN SUMMER THAT'S NOT ZACS. THE ICE CREAM VAN IS WELCOME THOUGH! APPRECIATE LITTER MANAGEMENT COULD BE AN ISSUE HOWEVER IF THE ZACS LEASE CAME UP/BUILDING FOR SALE THEN THAT WOULD BE GREAT.
More signs at the main "entrances" to the heath with signs at each interest point with some history/info.
more of the fairly dissatisfied.
Permanent under cover refreshment area where one can visit with a dog
Tea room/stall at the Gilman road area. Covered seating. More litter bins
more dog litter bins, more information about what the area is and isn't and what peoples responsibilities are whilst on the heath
a small interpretation centre, perhaps offering guided walks
pedestrian crossing on Guerne Road to link woodland areas
Visitor centre
More things to do and take part in
Better toilet facilities, more picnic benches, higher visual presence by the Council.
Signs for car parks, toilets - disgraceful, seating needs treatment, refreshments poor, disabled facilities poor, pathways for disabled needed

More fetes, fun days and bands
Another set of toilets
Refreshment and visitor centre including toilet block
Proper visitor centre, may be including Ranger's base. Areas set aside for wildlife and signs to show what to look for
Information points at all entrances with maps, details of events. Boards on species on site
Needs a refreshment area
Regular bus services in eve and wkends. Café to buy light refreshments
Better signage, cyclepaths, café like Earlham Park, beter access for disabled
More interpretation boards stating true importance of this vlauable asset
Information Centre
Dog bins at the edge of the heath where Gilman Rod comes off Mousehold Ave.
More seating and dog bins
More seating, better signage
Visitors centre, information what to look for, trails etc
Sign posts, extended cycle park, crossings at Gurney Road
Zaks offering refreshments to visitors. Better toilet facilities
More entertainment on Fountain Ground
History boards
Toilets at St James Hill area with direction notices if they are done and cycles in area marked out
Picnic area Gilman Road, adventure playground or fort for children, waymarked path for cyclists - wheelchair access
More toilets
Not in a position to comment as live too far from the heath to gain access
More hjistory boards
I was not aware there are public toilets

Question 11

What could be done to improve the quality of any of the existing visitor facilities at Mousehold Heath?
Response Text
there are some?
I didn't know there were any apart from parking.
More information boards. Clear signage on what is allowed and what is not. more of a warden presence
I didn't know there was a cycle path, considering I cycle over there! Car park is a good size and is well hidden from views within the heath
At least one carpark should be hard surfaced and should have clean toilet facilities.
The toilets could be improved
Better toilets and more litter bins
The main pathways should be made more accessible for wheelchair users
Best leave it as is - it would be ruined by too much organisation.
better signage and lighting of car parks.
Toilets would be a good idea -- though they would be open to vandalism.
More toilets which could be built of timber from the heath
nothing
not sure, if you improve too much the area may become over used
Upgrade toilet facilities.
Please don't build facilities, mousehold is supposed to be heathland. Especially don't build any cyclepaths!
I think that more facilities such as toilets and refreshment huts would be a positive addition. In order to keep such facilities in good condition there needs to be more staff to care for them.
keep them up to date and well maintained
more of them, less pricy.
Support further restoration of Ranger's House Teas etc. at pavilion
marked trails through the heath to give an expection of where you are going and how long it will take. a map or leaflet guide, maybe with
A map at main footpath entrances (i.e. those not from car parks)
Facilities msut not spoil the natural feel of the area
DID NOT REALISE THERE WERE PUBLIC TOILETS UNTIL QUESTION ABOVE! BETTER SIGNS TO THOSE? MORE MAPS/INFO AS MENTIONED.
Toilets improved and more of them
spend money
What visitor facilities?
There's nothing there so just provide some. Signage, information boards
dog litter bins at more of the entrances to the heath, eg, the alleyways on Gertrude Road, which are very popular with walkers from
Toilets need renovating waymarking could be done much better
Penaltys for dog owners who dont clear up after there dogs.
Penalties for dog pooing
Penalty fines for dog fouling. More dog shit bins and signs saying no to dog shit. Pedestrian crossing on Guernay Road. Control of mousehold heath defenders in the
Information leaflets, tour guides, activities at weekend for families and children from school
More public toilets
More bands using bandstand, more outdoor theatre
Provide more toilets
Improve neglected trail signs, and keep in good working order
Visitor centre. Many National Trust venues have gone this way
Fill in potholes in car park
Sign posting
Perhaps some vandal-proof information on species etc to be found with colour illustrations
I feel that little else needs to be done
I was not aware of any facilities
Perhaps an area set aside for mountain bikes
Café - refreshments and toilets
Better loos
More dog bins

More funding
More funding
Maps to show whats on in main area with different colours to make it easy to see walks and other things
Vandal-proof information on some of wildlife etc
Noticeboards, updated toilets, clearly signpost paths and improved waymarked trails
Need a proper Visitor Centre with toilets

Question 12

Would you like to see more facilities for people with disabilities	
Answer Options	Response Percent
yes	56.5%
no	43.5%

If you ticked yes, what other facilities would you like to see?
more distances mentioned in signposting and more benches
some access paths
Trails for wheelchair users when it gets muddy. Toilets.
It's difficult with that type of terrain. It's probably a very nice place for the blind- hearing all the sounds available.
some of the paths could be made safer for wheelchairs etc
better paths
Easier access and disabled toilets
a route from on of the carparks especially for disabled people, which is near level and easy for a wheel chair
more paths suitable for wheelchairs
accessible trails.
The terrain will limit what can be done. All weather path along Long Valley
I support accessibility in general and would like to see the heath used by everybody. From personal experience I would like to see more support for people with mobility issues - maybe marked/mapped trails which indicated distance, and ease of access (flat paths vs. steeper slopes; routes where seating was available etc). This would enable people to identify routes which they were comfortable trying, and I believe would encourage more people to use the heath.
no comment
Wheelchair path
Pedestrian crossing on guerny road by Zacks and the other car park near the ring road cross road
Wheelchair pathways
Better access to view points on higher parts of the heath
See No.10, raise height of paths to keep dry, handrails to aid climbing of steep paths
Clear flat pathways and signed as disabled walk
Boarded walk from car park for wheelchair users
Wheelchair accessible paths
Disabled parking places and wider paths and clearer signage
A board walk in the woods
Tactile maps, large print and brail signage. Guided walks. Road crossings
Better paved paths would probably be appreciated
More seating
Pathways kept clear. Pathways rolled flat after use by contractors

Possibly a dedicated pathway for wheelchair use
Hard paths
Clearly marked accessible paths, toilets
Better pathways
More pathways
Access point for wheelchair users
Britannia Car park should have a set area for disabled parking
Better paved paths provided that do not detract from natural beauty of heath
Path from car park on top of Gurney Road across to Vinegar Pond and path leading from Wingfield to Vinegar Pond
Better paths, more seats
Some easier access points to allow for wheelchair access
Improve surface of track from Sprowston Road
Improve surface of track from Sprowston Road

Question 13

How often				
Answer Options	regularly	occasionally	never	don't mind
concerts	20	48	14	11
outdoor theatre	16	53	6	14
fêtes	13	56	11	13
guided walks	40	43	1	10
wildlife discovery days	54	32	1	7
mountain biking	10	29	41	12
cross country running	11	50	11	20
Please give details of any events that you feel should be mentioned				
health				
Greenfest				
restoration of the Summer fete				
Orienteering				
cricket with a pavilion for afternoon teas!				
a commemoration of Ketts Rebellion				
Possibly orienteering and supervised sports				
cricket				
orienteering				
Car free days. Close guerne road days. Dog free days				
Practical work days, volunteer conservation days				
Astronomical evenings				
Annual Radio Broadland, Norwich concerts for teenagers				
Annual Fete				
Wildlife Open Days - Ranger lead				
Fetes				
Label trees so know what they are				
Events for families				
Something for teenagers				

Question 14

Do you think it is easy to find out information about Mousehold Heath?

Answer Options	Response Percent
yes	58.7%
no	41.3%

If you ticked no, how could this be improved?

included in information at tourist centres and leaflet stands such as in city hall. Improved information of events taking place in Citizen and EDP internet site, local news, events
Better signage
More information boards. Information in libraries and council archives being more readily available
Having lived in Norwich since I was born, I haven't had to find info. I can't say I have seen any info though.
Detailed web-site as well as more info. boards throughout the site.
Maybe a booklet/brochure at tourist office.
a dedicated website and information leaflets, road signage.
Better information about the natural and human history of the heath should be on the council website or links
better website, better guides on heath
good info on council website - but I've not heard of any of the concerts or open air activities mentioned.
A dedicated website with wildlife and events information, rather than just a section on the council website would be good.
UPDATE COUNCIL PAGES, CREATE OWN MICROSITE OR WEBSITE, GIVE OUT LEAFLET TO TOURISTS OR TO RESIDENTS IF INCLUDED WITH INFO ON OTHER GREEN SPACES AS NO COHESIVE INFO ON THAT EXISTS AT THE MOMENT.
A Mousehold heath website would certainly help with visitor information and detailed maps
more signs
Actually provide more information. Leaflets in libraries and the city hall. leaflets in Leisure centres.
signage on site would be most effective
on-site information
Notice boards and Radio
Sign at bottom of Sprowston entrance. Use notice boards at Lazar House & Catton Grove Road and more publicity. Better web site
As before information points with maps. Use notice boards.
More noticeboards, more in local press
Wildlife/plant notice boards, schools/community group talks, better publicity
Mousehold web page as bold as this survey
Not enough advertising. More leaflets. More access to ranger and interpretation centre
Advertise it more
Information boards
Information on noticeboards at all entrances
Unbiased website
Sign posts with maps and other info around the heath
Signage
Mousehold web site
Maps needed at entrances
Easy to access and updated web site. Noticeboard giving events, byelaws, maps and trails, information leaflets
Green spaces team who reply to emails
Mailshots through schools on planned events
Promotion in libraries, tourist centres etc.
Mousehold web site
Information boards

Question 15

Do you think Mousehold Heath is a safe place to visit?	
Answer Options	Response Percent
yes	80.8%
no	19.2%

If you ticked no, what could be done to make it safer?
still it could be safer, by encouraging more people to use the site
Not sure really, maybe how the planting is managed. Parkies patrolling or cameras.
Considering todays climate of fear, it is a safe area.
Patrols.
but not at night!
Life isn't safe- but everything is a damn sight safer than it was in the 50s, when I was a child.
It's not that unsafe but more patrolling would be of benefit
probably nothing.
probably is more safe than if feels at times - I've answered "no" as I've felt unsafe when I've got lost on the heath on my own.... so it would be good to make getting lost less easy! otherwise its a wooded area, so I wouldn't want to see a warning signs and hazard tape. feels more safe when there are people around - so attracting more people to the area would be good.
needs rangers
Too much dark tree areas, low visibility. Space for people to lurk. I stay around the pond.
the level of dog mess present means it is unhygenic for young kids to play on the grass areas, as for having a picnic, I have never seen anyone have a picnic, I personally would love to, but know it would be a nightmare; I also wouldn't trust that kids were safe in the presence of some of the dogs loose on the heath, however well trained the owners say they are, an example of an effective and popular dog-free area exists at the park between Constitution Hill/St Clements Hill, or Wensum Park
Have trained staff and ranger
Would be safer with a full-time presence, even if volunteer wardens or students in the summer
Remove dead and dying trees
Keep bramble and gorse cut back to improve safety
More evidence of wardens/police; clearer signs and paths
Only unsafe it alone
We need more rangers
Needs mope patrolling
Can't answer- is anywhere safe today!
Not sure about at night
Probably not at night
More patrols by warden
More patrols
More visible wardens and emergency/anti-social behaviour contact on noticeboards

Question 16

Are there any types of antisocial behaviour that you think spoil people's enjoyment of Mousehold Heath?

Answer Options	Response Percent
yes	82.5%
no	17.5%
If you ticked yes, please give details	
motorbikes, fires, truanting	
Too many youths and gangs of teenagers often drinking / making noise	
Mountain Bikes ,motor bikes, quad bikes tray boarding, drinking parties,	
Gipseys, motor cyclists, people lughting fires, litter.	
Uncontrolled cycling, motorbiking and loose dogs.	
motor cyclists driving on the heath and some cyclists who have no care for walkers	
motorcyclists	
Dog soiling and motor cycling.	
mountain bike racers who are not passing through but using it as an obsticle course	
motorcycles and adults on mountain bikes	
Mopeds and cyclists, arsonists etc.	
Burnt out Cars, and miss use of carpark in the evening.	
Rubbish, dog mess, antisocial cycling	
dog fouling	
litter and dog mess	
Car burning, fly tipping, litter leaving. Thoughtless scramble-cyclists. Although all above mentioned are occasional not regular.	
cycling / mountain biking.	
Leaving rubbish, riding bicycles without care for others, allowing dogs to foul grassy areas	
Litter, offroad cycling - it destroys the topsoil is intrusive.	
litter, motorbiking	
littering, drug use, mountain biking.	
vandalism isn't great - but difficult to see how to stop this without restricting freedom for all so maybe it just has to be lived with	
There have been people on dirt bikes in the past racing around, and lots of dog-fouling	
Fires, litter, dumped cars	
noise speed litter from carpark St James' Hill	
DOG LITTER, BIKERS MAKING JUMPS, MOTORCROSS BIKES	
bikers	
Motor cyclists, Car driving, inappropriate cycling usage Misuse of alcohol (inappropriate consumption) Any sort of deviant display or activities	
motor bikes and BMX biking by adults	
fires	
Quadbiking, motorcycles,mountainbikes.	
dogs not on leads in all parts of the heath make some areas a no-go-zone for anyone with small children, eg the open grassy areas; dog mess not being cleared up (there is a local myth among some dog walkers that they dont need to clear up the mess as the heath is a "wild, un-managed" area;	
motorbikers using the fields and Gilman Road	
occasional misuse by bike users	
Dog fouling	
Dog poooo	
dog mess. uncontrolled dogs off the lead. Cars on Guerneu Road go to fast and it is hard to cross as a predestrian and a cyclist	
Rubbish tipping and dog messing	
Dogs mess, Information boards explaining risks of disease may help	
Lighting fires, dumping glass/plastic/rubbish	
Motor cycles and yobs	
Careless use of motor/mountain bikes	
Have heard the firing of rifles by teenagers	
setting fires	
Setting fires, and too many bikes	

Litter, dog fouling, vandalism
Dumping of litter
Badly behaved dogs, dog use, people messing about in car parks
Motorbikes, big dogs off leads, kids drinking
Youths on bikes, pedal and motorised. Camping travellers
Motor bikes, burnt out cars, rubbish
Theft, motorbikes
Dog mess, litter, cyclists and motorbikes on green
Creation of BMX tracks
Stop bikes and motorbikes on the heath
Motorbikes, mountain bikes and flytipping and litter
Motor bikes, people camping, vandalism, abuse of wildlife
Litter/flytipping, motor cycle use
Dangerous cycle riding
Litter/dog fouling
Dogs/motor bikes/yobs
Cyclists and motor bikes
Yobs on bikes
Motor bikes
Motor bikes/dog mess
Motor bikes
Mountain bikes
Groups of youngsters drinking
Motor cyles and mountain bikes
Motor bikes
Motor bikes
Creation of BMX tracks
People with guns and motor cyclists, remote controlled toys and dog fouling
Arson, litter, flytipping
People not clearing up after their dogs
Litter
Litter left by teenagers - e.g. cans and bottles

Question 17

Do you think that Mousehold Heath has	
Answer Options	Response Percent
too much woodland and not enough open space	23.0%
not enough woodland and too much open space	9.0%
the right balance of woodland and open space	68.0%

Question 18

What do you think could be done to maintain and encourage the wildlife on Mousehold Heath?
conservation plan, specific areas that allow breeding, protection of those species, encouraging people to take interest
Maybe have a group of young people who help maintain it and who can learn about wildlife. get a school to "adopt" the heath. Have wildlife awareness
Wardens on-site and reintroductions of species
What is being done at the moment by the MOUSEHOLD HEATH DEFENDERS to clear the overgrown vegetation to encourage the regrowth of gorse etc.
Bird, bat/owl boxes. Dead trees left to encourage woodpeckers and bugs. Small areas cordoned off maybe? I'm sure Vinegar pond could be improved.
Long term plan to restore sustainable areas of lowland heath. Dedicated areas for wildlife with limited (controlled) access. Better education for local people
Manage the woodland and look after the heathland that is already there. ie prune back the silver birch and bracken
more trees
Limit fires.
not to hold running events or such like in any area other than the sports fields
Keep the scrub and tree saplings at bay. Provide nesting boxes and regenerate Vinegar Pond
Get rid of the mopeds and cyclists.
regular maintenance, and proper management of the pond.
Encourage people to keep their dogs under control (not on a lead, but better behaved).
introduction of plants to encourage butterflies and bees
keep as wild and natural as possible. Not overmanaged. Dogs should be kept on leads.
better management of plant species, for example removal of non native species in favour of native species
Correct consistent management, not as and when it suits.
leave it alone. (better rubbish collection would be an advantage)
Management to prevent more tree invasion of the heath and maybe coppicing or trimming of trees to prevent too much shading. Removal of non-indigenous
I think the area of uninterrupted heathland could be effectively increased by removing the road between the Pavilion and Heartsease - to cars if not to cars
more bird nesting boxes etc
expand area of heathland, manage heathland, create more bare ground
Many will be concerned at trees being felled and impact of works. Planting of heather will speed up regeneration
set areas of the heath aside for wildlife habitats to develop undisturbed. don't build roads or concreted paths through the heath. encourage people to be
Tree clearance
Clear the reeds from the Vinegar Pond. These are not native and have caused the pond to dry up. Lots less frog spawn this year as a result.
I think that the conservators need to allow more scrub clearance, including use of herbicides where necessary, in order to establish and maintain heathland
protect and moderately increase the open heath; make rides in the woodland areas to encourage plants and insects
long grasses on St James' Hill, shrubs and trees not removed
WITH THE EXCEPTION OF THE AREA NEAR THE PAVILLION, I SUPPORT ALL THE HEATH REGENERATION AREAS IN THE PROPOSAL. IS THERE SCOPE
clear the overgrown undergrowth
Sympathetic and correctly seasonal tree and undergrowth management with not so much emphasis upon "neatness" Wild areas do not usually conform
I think the present balance between human activity and wildlife is right considering we are talking about an area in the middle of a built up area
nestboxes
Stop trying to turn back the clock. Surveys of what is there now not what used to be there. Regular maintenance as has been done this year by the Mousehold
clear tree growth in and around the open heath areas on the higher ground; extend and join up the existing heath patches; provide good clear information
encourage more open areas. It is quite noticeable how very little grows under the trees
Less large bonfire sites which destroys the very soil of the land.
Dog not running in vinegar pond. And close guerne road to none essential traffic
Control mousehold heath defenders. They could clear non native species e.g. Rhododendron ponticum, laurel and possibly sycamore and leave dead wood
Create sanctuary areas where wildlife can breed safely
Wildlife walks

Promote a range of habitats and prevent invasion of birch. Restoring/enlarging pond area
Do not remove any more shrubs/trees
Heathland restored with scrub and some trees removed
Stop cutting down trees
Continued management and increase in area of heath
Cover, water, food, sites for nesting
As at present - clearance of bracken and opening the heath
More clearing, put up bird/bat boxes, get kids to create bug hotels
Regular maintenance to encourage re-growth.
With the right balance wildlife seems to look after itself
Better management
Periodic scrub clearance, bird and bat boxes
Extend heathland and prevent invasion from young easy colonising trees
Someone solely in charge of this aspect
Pond to be maintained for frogs etc. need the water
Keep plenty of trees, remove vegetation from Vinegar Pond
Control of grey squirrels, provision of nest boxes for birds and bats, removal of sycamore, encourage gorse and brambles for wildlife
We need trees to be planted to bring more birds back
Allow natural development of heath and stop felling of mature trees. Clear Vinegar Pond of sedge grass.
I feel the current scrub clearance/tree felling process is good
Keep and maintain trees. Replace oak trees which were destroyed
Wardens
Wildlife management and open days for public information centre
I like the proposal to increase heathland
Not interfere too much
Cut down some young trees
Leave the woodland parts and mature trees alone
Create the right habitat for the preferred wildlife
Clearing neglected areas for regeneration of undergrowth
Careful management of the environment
Control of grey squirrels, provision of bird and bat boxes, removal of sycamores, encouragement of gorse and brambles
Gorse and scrub management - woodland to be managed to encourage healthy woodland
Hands on regenerations as currently done by Mousehold Defenders
Planning specific environments e.g. wild flower meadow to encourage moths, butterflies etc.
Nest boxes on trees. Minimum of disturbance in selected areas. Heath management
Careful management of the environment
Plant trees and don't cut down any more
Do not remove any more trees
Clear Vinegar Pond of reeds. Don't take anymore trees down
Cut back gorse and scrub, cull grey squirrels

Question 19 Are the historic features of Mousehold Heath important to you?

Answer Options	Response Percent
yes	90.8%
no	9.2%

Question 20 If you answered yes to question 19, what particular historic features of

Answer Options	Response Count
St William's Chapel archaeological site	25
Vinegar Pond	35
veteran trees	33
view over Norwich from Mottram Memorial	33
old tram track	23
other	8

If you ticked other, please specify

To be honest I didn't know these were there! Have I missed the signs? Or aren't there any?

The cavalry track from the Barracks. Restoration of the old Fountain on Gurney Road, Replacement of the Changing Rooms on Wingfield, the Bandstand Heathland

Sights which are to do with the two wars. I think the history of Mousehold should be known to the public at large. It would be good if there were information site of camp for supporters of Ketts Rebellion

also a sense of the heath in Norwich history - e.g. Kett's rebellion campsite.

I DID NOT KNOW ABOUT THE CHAPEL OR TRAM TRACK SITES. ALSO NOT CLEAR WHAT'S SPECIAL ABOUT VINEGAR POND.

The gravel workings and war usage

The fountain which was burnt and never restored. The cavalry track.

Chapel site cleared of trees and more interpretation

Old Aerodrome site

Aircraft crash memorial

Bandstand

Sheepwalk - remains of Magdalen sheep walk

Britannia Barracks

Question 21 Do you have any other comments to make about Mousehold Heath?

Response Text

Don't ruin it!

Make it as dog friendly as possible!! Dog owners have few places to go these days.

The paths and tracks need regular maintenance to recover from the depredations of the various heavy lorries that cross the heath in the Autumn and don't try to mess up what has been good for many years.

I know management is a difficult issue. You cant please everyone. Nature must be respected- a few years ago some Crab Apple trees were taken

A visible wardening scheme (maybe volunteers) would deter anti-social activity. Mousehold is a degrading wildlife and recreational resource. It has been poorly managed for many years. Whilst it should be open to all, it should also be actively managed to ensure it's heathland character is restored for the long term.

I am very pleased with the work which is taking place over this winter. I do not want to see chemicals used anywhere neither do I wish to see rollers brought in for fern control because both of the above items would kill the lizards and frog which hide in the undergrowth. I am afraid only sympathetic control is acceptable.

Let it grow naturally - why the need to manage and control nature? Don't chop down trees. Heathland is all very well, but we need trees, particularly in a city where building of new houses etc is filling in what little open space we have.

Access from the bottom of Ketts Hill could be better. Also, not sure cutting down the trees was a good idea. Has enough been done to stabilize the slope? It now looks quite vulnerable to erosion.

It is one of the most important open spaces in the city and should be treasured

As stated some tree management to improve city views would be welcome

I'm aware some recent clearance of trees has taken place to restore the view over the city, I'm unsure whether more clearance is going to take place, but on my last visit in early february i felt that much more clearing was needed to fully appreciate the view.
You can please some of the people some of the time but you cannot please all of the people all of the time.
We would like it to remain an area of unspoiled natural beauty.
It would be great if the view from the Mottram Memorial could be re-instated by pruning trees etc that have grown up since the memorial was put in place. In winter, it isn't really a problem (no leaves on the trees!) but in summer it's difficult to see a lot of the buildings/places illustrated on the plate.
There are other rodgetop sites such as Ketts Heights that should be related to the heath. Although I am against intrusive signage and waymarked trails in such a small area - the fun of getting slightly lost is a rare treat today - I believe an attempt to improve and publicise routes between these sites should be investigated.
Overall it's a great place to relax and yet it's not far from the city.
I am actively involved in Conservation Work. The public do not always appreciate that tree felling and clearance is necessary to improve the heath
would be great to make it a safe and comfortable space for all to enjoy - without turning it into a concrete pathed park. Aim to attract a range of people who'll be interested in respecting the wildlife habitats without having to noticeably restrict access.
It is a spectacular asset to the City, which should be preserved at all cost and never sold to developers, to build more Barratt boxes on.
I think Mousehold is a great place to walk, and is the only heathland site within walking distance of my house. I think the wildlife value isn't maximised, mostly because there hasn't been particularly efficient or regular maintenance of the heath, due to cost, pressure from other users or restraints from the conservators. It might be worth looking at how sites such as Holt Lowes or Buxton Heath have been managed for wildlife. I would also welcome more information about the heath and its wildlife, in the form of a website or booklet.
Until a year ago I lived near the heath and monitored butterflies on it for 4 years for Butterfly Conservation. I sent records and comments to NCC Wildlife Officer.
In principle, I agree with clearing areas of heathland BUT not alongside the road. From St James' Hill the sight and noise of traffic on Gurney Road is now dominant; previously it had been shielded by trees and shrubs. The view of the ugly out of scale buildings being constructed on the Jarrold's site which had previously been masked now dominates the view from the top. The slope down towards the roundabout at the bottom of Gurney Road is unstable at the best of times with frequent slips of the sandy surface. Now it has been cleared of all vegetation, there is nothing to hold it in place. In an area as well used as St James' Hill, bare earth and sparse grass will be rubbed away before it has a chance to become 'heath', and be more like wasteland. The mix of long grasses at the top is worth preserving; sometimes the grass-cutting is over-enthusiastic with the cut areas becoming wider each time. A heightened bank between the carpark and the grass would prevent cars driving onto the heath.
you must keep developers off i.e. pitch and putt and the church of life. every time you ok it to be nibbled at it gets smaller and it does not belong to the council, but to the people of the city and is not for sale.
It is good to see sympathetic maintenance being carried out throughout this winter
too many out of control dogs - make it on a lead only
The rhododendron does not need to be removed. it has been there for 70 years and has not moved out of its little glade.
general opinion locally is that Mousehold is the city's dog toilet, I am particularly interested in the wildlife, so to satisfy my own desires and make use of the heath, I am fairly tolerant of other users and their mess. However, if the council really wants to diversify the types of recreational usage actively participated in, on the heath, particularly families with kids, then a lot needs to be done to allay their justified fears over unruly dogs and their mess

There needs to be more of a regular presence of wardens, perhaps linked to a small interpretation centre
As mention before it would be good if there were signs atleast asking people to clear up after there dogs.
Less Dog pooooo
Mousehold heath defenders and wardens could start managing the wood in a more sustainable way.Coppicing hazel and other species making charcoal and other woodland products. Selling fire wood instead of just having big bonfires. Leave apple trees possibly create orchard in area or plant more food producing trees e.g. sweet chestnut walnut and fruit trees although not native this would create food for wildlife and people and would help Norwich become more sustainable.
Important not to lose range of habitats and views through lack of management. Great to see a new plan and consultation
Do not insult the Mousehold Defenders re training. They have membes with a very wide knowledge and ability
Heathland is important and fast disappearing. Ensure the heath is restored for bees and butterflies
Let people who visit regularly have more say than Council officials.
Use it as a wild place to walk hence desire for more heathland trees
A designated play area for children and seats and tables
Sign outside Ranger's base to say what wildlife can be found today
Seldom used in the past but now delighted to see work being done clearing it.
It is now very well managed generally
Needs better management which is cost effective and good value
A lot of good things there but a lot of improvements to be made
It's primarily a heath and should be treated as such, trees in the dense, old woods, heath on the heath
No
Work done by Defenders this year has been great. Heath looks looked after!
Make it clearer where mountain bikes are allowed, more sign posts
Ground to be flattened where lorries have churned up before someone falls
Leave as it is. No more tree felling. Ranger needs higher profile
See Question 18
Dog fouling is becoming a problem when walking but also feel strongly that dog walking here is wonderful
See note attached
A magic place to live near
I don't mind areas 2 + 4 + 5 as marked on maps being turned into heath open spaces
Promote, information on display in City Hall
If the old respect young everyone will get on fine
City Council should leave mature trees alone
Take more notice how Mousehold regenerates then study work
Need trees put in at Mottram Memorial
Should be managed as an amenity first with a sensitivity towards wildlife
Those in charge of the heath should consult public first
Not aware of the historic features of the heath but would like to know more
The heath was once all heath it should be given priority before it is too late
Replace trees that have been removed - especially oaks
Don't cut any more of the old oaks down
Don't want it turned into another park

Question 22	Are you	
	Answer Options	Response Percent
	male	55.9%
	female	44.1%

Question 23	What is your age group?	
	Answer Options	Response Percent
	under 16	2.1%
	16-24	4.1%
	25-39	20.6%
	40-54	26.8%
	55-64	29.9%
	65+	16.5%

Question 24	Do you consider yourself to have a disability that affects your	
	Answer Options	Response Percent
	yes	3.0%
	no	97.0%

Question 25	How would you describe your ethnic origin?	
	Answer Options	Response Percent
	white British	98.0%
	other white	1.0%
	other ethnic group	1.0%