CITIZEN

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t: 0344 980 3333 t: 01603 213000 Text Relay users only (for people who are hearing impaired): 18001 01603 212587
e: citizen@norwich.gov.uk

For information about advertising sales in Citizen please contact Robert Ediker at The Lively Crew on 01603 702374 or robert@thelivelycrew.co.uk

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One of the most important aspects of my role as leader of Norwich City Council is meeting people. I have around 40 meetings a month with a variety of organisations and individuals who represent all parts of the Norwich community and beyond.

A typical month might include discussions with leaders of other medium size cities and talking with companies that want to invest in the city or those businesses we want to retain. I also liaise with partners across the public and private sector, as well as meet with the city’s active and varied voluntary organisations – not forgetting the interesting chats I have with people who have an idea or issue to talk through.

These interactions help me understand how people feel about Norwich, both looking from the outside and from living in the city. All councillors have their own conversations too, meaning there is a constant stream of ideas and experiences being added to the mix when we think about the priorities for the city and where money should be spent.

Many people I meet ask what the council’s policy is on a particular matter. Well, we have a range of policies covering all aspects of the life in the city detailed in our Corporate Plan. Updated annually, it sets our priorities for the next five years and can be read in full at www.norwich.gov.uk/corporateplan

From time to time it’s a good idea to take a longer view. So in this issue of Citizen we have a double page spread on how you can help shape a shared vision for Norwich that looks ahead to 2040.

It’s difficult to predict what might happen in the future – there are always surprising twists and turns. What I do know is that a city that works together and shares a common purpose is a city that is able to grasp opportunities and weather even the most difficult storms. I hope you will take time to make your contribution to this important initiative.
Strategy for River Wensum

Work to develop a joint strategy to enhance the River Wensum is nearing completion.

Following a consultation this summer on the draft strategy – which sets out policies and proposals to guide the regeneration of the river corridor over the next decade – the River Wensum Strategy Partnership is working to develop a final strategy, with adoption expected in spring 2018.

For more information visit www.norwich.gov.uk/riverwensum

Performance portal for residents

Norwich residents can now access our Performance Portal, an interactive dashboard which showcases how the council is performing against targets set out in our Corporate Plan. For more information go to: www.norwich.gov.uk/performance

Last call for eco champions

There’s still time for eco-minded businesses, food producers, schools, community groups and individuals to enter the Norwich and Norfolk Eco Awards, which is all about celebrating and rewarding those committed to protecting the environment.

Go to www.eco-awards.co.uk to apply before Friday 1 December.

Christmas and New Year closure

The council’s main offices will be closed from 5pm on Friday 22 December and will reopen on Tuesday 2 January.

Please visit our website for urgent contact details during this time.
It’s been an amazing year for Norwich Market, with a soaring number of stalls and a burgeoning street food scene which topped the Best Independent Food and Drink category at this year’s prestigious EDP Norfolk Food and Drink Awards.

The market’s range of eating options is more diverse than ever before, offering South East Asian, Spanish, Italian, French and Chilean street food along with fresh juices, falafels, lasagne and deli sandwiches, as well as the ever-popular fish and chips, bacon rolls and hot dogs.

Thank you to everyone who supports Norwich Market, whether it’s buying the occasional bunch of flowers or going there every day for lunch. Without you the market wouldn’t be the thriving place it is today.

Award-winning Norwich Market

Pop-up popularity

The first six months of offering pop-up opportunities to traders on Norwich Market has been a great success.

Stalls have included global crafts, Artisan pastries and vintage clothing. It’s a great way for people to try their hand at selling without committing to a long-term lease.

To sign up to be a pop-up trader and for information about current pop-ups go to: www.norwich.gov.uk/popup

Follow @norwichcc on Twitter for market news, and share your love using #norwichmarket

One of Norwich Market’s stall holders showing off the awards plate.
Norwich is a vibrant city with a thriving economy and cultural scene. It seamlessly combines the modern with the historic – a stunning 900 year-old cathedral and castle sitting alongside The Forum, which is highly regarded for its architecture and as a community hub.

The city is a world leader in health and life sciences with two top performing universities. It is consistently rated as one of the safest and greenest places in the UK and has an award winning shopping scene.

There is much to celebrate but, as with any city, there are some challenges. These include poor educational attainment, health inequalities, pockets of deprivation and an increase in rough sleeping.

**2040 Norwich City Vision**

Norwich needs a long-term plan, one which is creative and ambitious. A clear vision, one that is understandable and deliverable – that we collectively, as a whole city have contributed to and are committed to.

A statement that sets out where we want to be in 2040.

We have just started work on a project to create a vision for the city for 2040. This will ask what do we want the city to be like and what do we need to do to make this happen?

Answering these questions and developing this vision needs the involvement of residents – people of all ages and backgrounds as well as businesses, organisations and groups from all sectors.

Thank you if you have already taken part in these conversations, been part of a focus group or phone
interview. We look forward to working with more of you in the coming weeks and months.

We’re just at the beginning of this project to create a vision for the city, which we hope many of you will join us in. You can find updates by visiting www.norwich.gov.uk/vision

Budget and beyond

Our role as a council is to support the city in the best way we can with the resources that are available. Norwich is changing, resources are changing, so we need to change too. We need to continue our focus on:

- listening to what residents, businesses, partners and stakeholders say is important to them and their aspirations for the city
- identifying ways of raising income and investment opportunities that will raise income
- establishing new ways of working at a lower cost
- developing partnerships and creating new opportunities to collaborate.

As always, we will be inviting all residents to have your say on the budget for 2018-2019.

This year, part of this consultation will reflect some of what comes out of the conversations we’ve been starting to have with focus groups and city businesses through the vision project.

Draft budget reports will be considered at the scrutiny committee, cabinet and then at budget council on Tuesday 20 February 2018.

Please take part in our consultation, which runs from Wednesday 29 November until Wednesday 17 January. Visit www.norwich.gov.uk/consultations to find out more and complete an online survey.
‘Tis the season to recycle

The festive season may be a fun time of year, but it also produces a huge amount of waste. Here are some tips on cutting down.

**Leftovers aren’t rubbish**
Gone overboard with the Christmas food shopping? Norwich City Council offers a weekly food collection service. Simply pop your leftovers in your black food caddy and put it next to your recycling or refuse bin on collection day. Or why not have a go at composting?

**Keep your drains clear**
Got some leftover cooking oil? Please don’t put it down the sink as it blocks up the drains. Instead, simply pour cooled oil into a container and leave out with your food caddy, alternatively use one of the collection banks at supermarkets around the city.

**Make the most of recycling**
Glass, paper (including wrapping paper and cards without glitter or cellotape), cardboard and most plastics can be put in your recycling bin – please make sure it’s always clean, dry and loose. Recycling which won’t fit in your bin can be placed in a clear bag or cardboard box and left out beside your bin on collection day. Glass must not be presented as side waste.

**Recycling on the go**
Out Christmas shopping? We’ve made it easy for you to recycle out and about too, with recycling bins all around the city. If there’s not one nearby, simply take your packaging home with you.

**Christmas trees**
When it’s all over, take your real tree to Swanton Road recycling centre – please remember to remove decorations.

**Unwanted presents or just having a clear out?**
Did Santa get it wrong this year? Norwich City Council will collect any unwanted small electrical items, such as hairdryers or shavers, as well as old batteries, as part of our weekly service. We can also collect your unwanted textiles.

Unwanted presents can also be donated to your favourite charity shop, or sold online.
Did you know?
The UK is estimated to use almost 300,000 tonnes of card packaging at Christmas, according to Recycle Now – a staggering amount which, when laid out, would cover the return distance between London and Lapland 103 times and would wrap Big Ben almost 260,000 times.

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Collections will return to normal from Monday 15 January.

Brown garden waste bin collections
There will be no brown bin collections for two weeks between Monday 25 December and Friday 5 January.
Normal service will resume from Monday 8 January.

Need a new bin or want to find out more about recycling: www.norwich.gov.uk/recycling
Top tips for festive feasting

Whether hosting the family or eating out, make sure food poisoning doesn’t spoil your plans this Christmas. The council’s food safety team have pulled together some timeless advice to remind us all how to take care in the kitchen.

- Put your food shopping away as soon as possible. Your fridge should be 5°C or below (but never more than 8°C) to stop harmful bacteria growing. Keep raw meat and fish at the bottom and away from ready to eat foods like salad, cooked meats or quiche.

- It will take at least two days to defrost a large turkey/bird. Food to be defrosted should be put in a covered container to catch the juices (liquid) that comes out. Dispose of this liquid straight away then wash the container and your hands immediately.

- Always wash your hands thoroughly before preparing food. Use different cutting boards and utensils for dealing with raw meat and ready to eat foods. Raw meat and its packaging have lots of harmful bacteria on it so avoid washing raw meat as this spreads bacteria around the kitchen. Dispose of packaging straight away and never wash or recycle it.

- If you buy a frozen turkey, defrost it before cooking and follow the manufacturer’s cooking instructions. When cooked, the juices should run clear when a skewer is inserted into the thickest part of the meat. If using a meat thermometer make sure it reaches 75°C in the centre of the bird. If you are not quite sure – cook it some more!

- Some bacteria survive cooking or will quickly re-contaminate cooked foods. These bacteria will grow to harmful numbers if food is cooled too slowly so aim to cool it in less than 90 minutes. Divide the food up or place in shallow trays so it cools faster. Then cover and place in the fridge.

- Bacteria will grow between 8 and 63°C (the danger zone). Reheating food quickly reduces the time bacteria are in the danger zone. Microwaves are great for quick reheating but make sure the food is piping hot. Only reheat food once.
Changes to payment cards and barcodes

A number of payment cards and barcodes used to pay for council tax, rent or other council services at Paypoint and Post Office facilities will no longer be in use due to changes coming into effect at the start of next year.

If you use a payment card or barcode to pay your council bills, please check the barcode on the front before you make your next payment.

What's changing?
The following payment barcode numbers found on some bills, statements and payment cards are No longer in use:
- 631927
- 98261347

What should I do?
- Paying with a barcode
  Always use the barcode on your most recent bill or statement to make sure your payment is successful.
- Paying with a payment card
  If you use a payment card, check that the barcode number on your card matches the barcode number on your bill before you pay. Simply use the bill itself if the number is different or if you can no longer read it.

How else can I pay?

Why not set up a Direct Debit – the easiest way to pay!

Sign up online and don’t forget, you can also set up a customer account to manage your council business, track the progress of requests and view your latest balance.

www.norwich.gov.uk/directdebit

You can also arrange your Direct Debit by calling 0344 980 3333, or pay by telephone for free on 0800 021 7784.

Changes to sort code

The council’s sort code is changing due to changes put in place by Barclays. New sort code: 20-62-61

If you currently pay for any council services by standing order, or make one off online payments from time to time, please update your payment instruction to avoid issues with payment. Our account number will stay the same. Any Direct Debit arrangements will be updated automatically.
The year in pictures

It’s been a busy year! Here’s a selection of some highlights and memorable moments...

The year in pictures

One Planet Norwich festival attracts more people than ever before with thought-provoking family activities promoting sustainability.

Thousands of music lovers flock to Earlham Park to enjoy performances from Little Mix and 80s stars such as Bananarama and Tony Hadley.

Rose Lane crowned ‘best new car park’ at the British Parking Awards.

A new partnership with Britannia Enterprises sees Waterloo Park’s grade II listed pavilion reopened as the Café Park Britannia.

Lord Mayor of Norwich, Councillor David Fullman and Sheriff, David Walker take up office, announcing the theme for their civic year as ‘Norwich—the welcoming city’.

One Planet Norwich festival attracts more people than ever before with thought-provoking family activities promoting sustainability.
An innovative scheme is launched to help raise cash for community projects.

www.norwich.gov.uk/crowdfundnorwich

A new city space—we celebrate completion of Transport for Norwich improvements to Westlegate.

Mike Stonard, chair of Norwich Regeneration Company, marks the start of work to build 172 homes at Three Score, Bowthorpe.

A dynamic group of stalls literally pop up on Norwich Market, giving budding businesses and traders the chance to try their hand.

Venues across the city become Digital Hubs, offering free digital access and support to help residents get online.

An innovative scheme is launched to help raise cash for community projects. www.norwich.gov.uk/crowdfundnorwich
Many of us suffer with emotional problems but you don’t have to accept being anxious, depressed, frustrated or unhappy. Emotionalskills is designed to help you lose your stresses and tensions, giving you a happier, easier life.

What’s worrying you...?

Anger & Frustration
Annoyed & irritable without an escape route!

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Depression & Low Mood
Hopeless, lethargic, sad & numbs & can’t break free!

Come to a Free Introductory Consultation and see if Emotionalskills is for you

Emotionalskills sessions run in Norwich and are with degree qualified therapists

In total confidence call / text 07986 488690 or email info@emotionalskills.uk

www.emotionalskills.uk

If you’d be interested in fostering a young person we’d love to hear from you.

Please email fostering@break-charity.org

If you’d like to know more about our Therapeutic Fostering service, please contact us.

“ There are so many great things to say about fostering for Break that I don’t know where to start!”

Break Foster Carer

Visit our website for more details and menus

Tel: 01263 512543 www.cliftonvillehotel.co.uk

BRING YOUR PARTY TO OUR PARTY, EAT, DRINK AND BE MERRY!!

1st - 23rd December 2017

There is no better way to Celebrate the Festive season than with a Traditional Meal with all the Trimmings. Available throughout December to Celebrate with your Family, Friends and Colleagues!

Lunch 12 Noon – 2pm
2 Courses £16.95 – 3 Courses £19.95

Dinner 7pm – 9pm
3 Courses £22.95 Sunday – Thursday
£25.95 Friday and Saturday

Party Nights 7pm – Midnight
Saturday 9th, Friday 15th and Saturday 16th December 2017
£29.95 Per Person

Dancing to ‘Our House DJ’

Add a One Night Stay for £35 per person to any of our Festive Season Party Offers and turn a Great Night into a Mini Break!

Why not combine a superb Christmas Meal with a trip to the Cromer Christmas Show at the famous Pavilion Theatre, Cromer Pier?

For further information please call 01263 512543 or visit www.cliftonvillehotel.co.uk
Window art against abuse

White Ribbon Day, Saturday 25 November, is the International Day for the Elimination of Violence Against Women. Throughout the city and county, the white ribbon has been adopted as a symbol of commitment against all domestic abuse, no matter what form it takes – whether verbal, emotional, physical or sexual – or the gender of the abuser or abused.

And the issue is perhaps far more common than people may think, with some statistics putting the figure as high as one in three women and one in five men experiencing domestic abuse in their lifetime.

A group of local artists and businesses have come together to help highlight the issue, with an additional focus on how to raise awareness among men who are less likely to talk to anyone about the abuse they’re experiencing.

Ribbons created by the artists will be placed in prominent locations all over the city, many of them shops in Norwich Lanes, during the week commencing Monday 20 November.

The artists dedicating their time and creative energy to the project are John Bardell, Josey Brett, Alexandra Casanova, Danny Keen, Diana Lamb, Cheryl Roach, Heather Tamplin, Bruer Tidman, Phillip Yorke and Joskaudé Pakalkaitė, who goes by the name of Yoshi.

Norfolk-based artist Danny Keen said: “It is hoped that this innovative scheme will shine a bright light on an all too often neglected issue.”

Philip Browne (pictured), has an eye-catching and thought-provoking window display in his shop. Explaining his motivation to take part, he said: “Honestly, the reason I agreed to get involved with this project is because I don’t know much about it and that is exactly the issue. It’s a common problem but clearly one we don’t talk about enough and if I can be a small part of helping to open up the discussion, I’m in.”

Other businesses signed up to display the ribbons include Blades, Cookes, Croppers, Elements, Grosvenor Fish Bar, Philip Browne, Seven Wolves, Soundclash, The Book Hive and The Den.

Look out for the ribbons when you’re out and about in Norwich.

Help and support
For help, call the National Domestic Violence Helpline: 0808 2000 247 (24 hours).

If you are in immediate danger, call 999 and ask for the police.

For more information about the support and advice available locally and nationally visit: www.iwalkedaway.co.uk
With the city already twinkling from Gaol Hill to St Stephens Street, the stage is set to enjoy the most wonderful time of the year in Norwich. Here’s a selection of what’s on.

**Norwich Santa Run**
Eaton Park
Sunday 10 December
9am to 4pm

Join us for a fun run, jog or walk dressed as Santa, raising funds for East Anglia’s Children’s Hospices.

The event will see the beautiful Eaton Park painted red as Santas set off round the 2km route.

Tickets:
- Adult, £15 (includes Santa suit and medal)
- Child, £8 (includes Santa hat or antlers, medal and festive goody bag)
- Family of four, £40 (minimum of 2 children)
- Group of 6 or more, £13.50 each

www.each.org.uk/santarun

**Tunnel of Light**
Thursday 16 November to Friday 5 January

Last year crowds gathered to experience the UK’s first Tunnel of Light when it was unveiled in the heart of the city centre.

The magical passageway will once again transform Hay Hill, with more lights and effects to wow all ages.

Don’t forget to share your selfies on social media!

**Eaton Park Carol Concert**
Eaton Park bandstand
Monday 18 December
7 to 9pm, free entry

Eaton Park Café and the Friends of Eaton Park have organised another free, singalong carol concert to spread the festive cheer.

This year, you can sing along to your favourite carols and other Christmas classics provided by the Norwich City Concert Band. Carollers are encouraged to arrive by foot and bring a torch.
Red Balloon Carol Concert
St Peter Mancroft Church
Thursday 21 December
Doors open at 6 for a 6:30pm start, free entry

Enjoy a mixture of traditional carols and contemporary songs and entertainment from local acts including Musicality, Hethersett Singers and Invidia Voices.

Red Balloon helps children unable to continue in mainstream education due to past experiences of bullying or trauma through a curriculum of education and therapy. www.redballoonlearner.org/RB-Norwich

Norwich Open Christmas
The Halls
Monday 25 December
11am to 5pm, free entry

Anyone looking for company on Christmas Day is welcome to join the festivities taking place at The Halls.

Run by a team of volunteers and made possible by donations, Norwich Open Christmas is free for anyone who is alone or homeless on Christmas Day. Come along for Christmas lunch or tea, refreshments and entertainment including bingo and quizzes.

There is no need to book; you can come along whenever you are ready. Transport can also be provided free of charge, and is bookable online or by telephone.

www.openchristmas.org.uk
07785 117273

Festive Winter Walks
Wednesday
28 December to Friday 30 December
11am

Blow away the cobwebs after all the Christmas merriment and join a knowledgeable City Guide on an enjoyable winter walk taking in the history and heritage of Norwich.

Tours depart from The Forum and last approximately 90 minutes.

Tickets £5

Book online at www.thenorwichshop.co.uk
Tickets are also available from the Tourist Information Centre.
Based in Norwich, Analem offers business and personal travel to any destination. Our prices are straight-forward, all-inclusive and competitive. We are a specialist, only travelling long distances with an exemplary level of service that sets us apart.

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Travel safely in comfort at your convenience with our experienced drivers enjoying a door to door service any time, day or night.

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Please see our offers page on our website for great savings on your travel

Taking happy travellers where they want to go since 2008.
Why not travel with us this year?

Deepdale Christmas Market
Friday, Saturday & Sunday
1, 2 & 3 December
FREE Entry - FREE Car Parking
120+ stalls offering presents, decorations, food & drink
10am to 5pm each day

Dalegate Market, Burnham Deepdale, North Norfolk, PE31 8FB
www.DeepdaleChristmasMarket.co.uk

Please don’t ask your GP for medicines which can be bought at the pharmacy

By caring for yourself you help to save valuable NHS time and money which can be spent on life saving treatments.

www.selfcareforum.org
Winter wellbeing

As the temperature drops and the nights draw in, here are some tips on saving energy, money and keeping warm throughout the winter months.

Look into funding for energy-saving installations

You may be eligible for funding to pay for improvements which will make your home more energy efficient, such as a new boiler, cavity or loft insulation. Our Cosy City scheme makes it easy to apply. Find out more by visiting www.cosycity.co.uk

Are you eligible for help with heating costs?

Remember to take advantage of financial schemes and discounts to help you pay for heating. You may be able to access cold weather payments, winter fuel payments or the warm home discount. Our website can help you find out more, as well as other tips on energy saving at home. www.norwich.gov.uk/energysavings

Switch energy suppliers and save money

Find out if you could be on a better deal for your gas and electricity by signing up to our collective switching scheme ‘Norwich Big Switch and Save’. All you need to do is register, which is free, and the scheme tells you how much you could save. If you do find it’s worth your while to make the change, our scheme handles it all for you – so it couldn’t be simpler or easier. Apply online at www.bigswitchandsave.co.uk

Ways to stay warm and well at home

• Keep your living areas warm (at least 18°C).
• Make sure you have basic energy efficiency measures in your home such as draught proofing.
• Wrap up warm and with layers of clothing.
• Draw the curtains at dusk and close internal doors.
• Eat regular healthy meals including plenty of fibre.
• Drink hot drinks and plenty of water during cold weather even if you don’t feel thirsty.
• Keep as active as possible at home.
• Check on vulnerable neighbours or relatives.

CASE STUDY

Norwich resident, Kathie Canfield, saved £480 a year on her energy bills thanks to Norwich Big Switch and Save.

“I can use the money I save on fuel bills to do some upgrades on my house and maybe have a little bit left over for a holiday!”
Back for 2017
with new sequences & glittering tiara

TUNNEL OF LIGHT

16 Nov – 5 Jan visitnorwich.co.uk

#MyTunnelofLight | @visitnorwich | norwich_cityofstories | norwichcityofstories

For event listings download the FREE VisitNorwich app
Honouring our heroes

The nation has recently come together at Remembrance Sunday events to honour those who have suffered or died in war.

Locally we have also commemorated the heroism of two World War I heroes who were awarded the Victoria Cross and those who served in World War II with a Battle of Britain parade and service.

Victoria Cross stone-laying
Sidney Day (1891-1959) of the 11th Battalion, Suffolk Regiment and Wilfred Edwards (1894-1972) of the 7th Battalion, The King's Own Yorkshire Light Infantry were both awarded the highest military decoration, the Victoria Cross in 1917.

Now, 100 years on, a permanent tribute to their valour has been placed in front of Norwich War Memorial in the form of two stones bearing their names and the date they received the Victoria Cross – aged just 26 and 24 years old.

There will be a further stone-laying service on Saturday 29 September 2018, 100 years after Ernest Seaman of the 2nd Battalion, Royal Inniskilling Fusiliers received a Victoria Cross.

Battle of Britain
Crowds gathered on St Peters Street for a Battle of Britain parade and attended a public service at Norwich Cathedral in September out of respect for those involved in what is often described as a “decisive battle” and “turning point” in World War II.

Lord Mayor of Norwich, Councillor David Fullman said:

“We owe a huge debt of gratitude to those men and women and their families, without whose service we would not have many of the freedoms we enjoy today.

“We will always remember them, while having in our thoughts those who currently serve.”
Maximise your potential

Universal Credit is the monthly payment replacing six major welfare benefits, including Housing Benefit, Job Seekers Allowance and Working Tax Credit.

You will need to have a bank account and online access to claim it. Universal Credit is due to be rolled out in full in Norwich in July 2018.

BetterOff Norwich brings together a range of budgeting tools and employment advice, and allows you to store your details, benefit calculations and job searches in your own personal account.

Find out what you are entitled to
The BetterOff benefits calculator bases its estimates on the information you provide, gives you an idea of your potential benefit entitlement and will help you to apply online.

Search for employment opportunities and record job seeking activity
When you have searched and applied for a job, apprenticeship or volunteer opportunity, you can record what you’ve done in your job search journal. This is recognised by the Job Centre in Norwich and is a great way to prepare for Universal Credit.

Advice on finding jobs, budgeting and debt issues
Find guidance on returning to work after taking time out, funding childcare and understanding your skillset, as well as tips on managing money, finding debt solutions and budget planning. You will also find links to recognised services and schemes that could help you make budget savings.

Apply for a benefit or appeal a benefit decision
When you know what you may be entitled to, you can link directly to the relevant application form. BetterOff also talks you through how to appeal a decision if you feel you’re not receiving the correct benefits and records what you have done.

To find out more visit www.norwich.gov.uk/betteroff

If you think you would benefit from using BetterOff but don’t have access to a computer, or perhaps you don’t feel confident with online skills, speak to a member of staff at City Hall, look out for your nearest Digital Hub or visit your local library to get started.
Gritting crews will be out and about as usual this winter as they try to keep one step ahead of adverse weather and make sure our roads are safe to travel on.

Weather forecasts are monitored from October to April in advance of expected snow, ice or frost to help crews treat about 100kms of roads around Norwich. Major footpaths in the city centre are treated with a brine sprayer, while city surface car parks are gritted and the top deck of the multi-storey car parks are also treated by hand.

We also make sure residents can help themselves to the grit from any of the 326 grit bins dotted around the city for use on the public roads, highways and footpaths.

To find your nearest grit bin click the ‘my neighbourhood’ tab at the top of the council’s homepage, enter your postcode and click on the ‘grit bin’ button. If you find a grit bin less than a quarter full, report this to us and we’ll top it up.

**Plan ahead this Christmas**

A one stop shop for journey planning has been set up to help people make informed choices when travelling into Norwich this Christmas.

Visitors are being asked to make the most of extended hours on Park and Ride, use their local bus services and plan their journeys ahead by using websites like Hop2 that show real-time parking information for the city’s multi-storeys.

A range of useful website links has been brought together on a Christmas journey planning page at [www.norfolk.gov.uk/journeyplanning](http://www.norfolk.gov.uk/journeyplanning)

It’s part of efforts by the city and county councils through Transport for Norwich (TfN), as well as local business representatives and transport providers to help prepare for the busiest time of the year on our road network.

**Stay up to speed**

Work coming up as part of TfN includes road improvements in Eaton, better cycle and pedestrian access in Brazengate and the building of a cycle link between Wymondham and Hethersett. For full details of current and forthcoming work, please visit [www.norfolk.gov.uk/tfn](http://www.norfolk.gov.uk/tfn)
Rest easy
We’re open longer this December
Mon - Sat til 8pm | Thur til 9pm

Search intu Christmas