

Greater Norwich Homelessness Forum

Venue: Broadland District Council Date: Thursday 4<sup>th</sup> July 2019

- 1. Introduction and welcome by chair, Jamie Sutterby, Director of people and communities, South Norfolk Council.
- 2. Overview of Homelessness Advice and Support Team, Stephen Tingley HAST, MHCLG: ST covers most of East Anglia including Greater Norwich as part of a programme seconding people from Local Government to HAST. The HRA was a significant change in legislation and the MHCLG will be undertaking a review in March 2020 a call for evidence will be published this summer. Abolition of S.21 notices has been proposed by central govt. Stephen was offered an open invitation to attend this forum. Contact can be made via: HAST@communities.gov.uk
- 3. GN Homelessness review update and data review: (presentation attached) the consultation for the draft Homelessness strategy will run from September to November for publication in March 2020. All present were asked to read and act on step 1 of the review, all feedback to go to Chris Hancock. A questionnaire is being drawn up for service users and some case studies are being drawn up to illustrate the data.

HCLIC has replaced PIE for central govt. data reporting on homelessness. Data presented is available via the web page for this forum and is experimental.

South Norfolk expressed seeing an increase in social housing evictions with GDPR cited as a reason for RPs not to contact Housing teams. If anyone is experiencing similar difficulties please feedback

4. Rough Sleeper initiative: Ben Stone and Damien Millman have been appointed to newly created Homelessness & Rough Sleeping Support Worker posts funded through joint successful bids by BDC and SNC for Rough Sleeping Initiative and Rapid Rehousing Pathway funding. They will triage the rough sleepers; Damian will be working with those with complex needs. They will work with housing providers and strengthen relationships. Expected commencement date is beginning August. Solo Housing has an Access

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Officer who has asked to be involved in meetings. The funding is initially for 1 year and it is hoped to extend this pending the spending review.

- 5. Personality Disorder Strategy, Dr Lulu Preston, NSFT: (presentation attached); in brief there is a top down and bottom up approach to working with people diagnosed or in the process of being diagnosed with a Personality Disorder. Joint training will enable better support. It was agreed it's important for NSFT to work with this forum for the right accommodation and better outcomes for the client.
- 6. Robert Ashton: currently researching for a book to be published by December. Crowdfunding will be available in September and Robert is looking for sponsors as well as participation in the funding. He is looking for people to interview for the book. Handouts have been given and all contact details are available on that.
- AOB: Solo Housing think tank is next Friday 12<sup>th</sup> July and all would be welcome. (Details) Shelter also have an open day on 12<sup>th</sup> July with an AM and PM session and would encourage service users to go. (Details) Thoughts on forum: It was thought to be very useful to have NSFT here and how do service users become part of this? NSFT will keep up relationships. Any comments to Victoria Parsons or Chris Hancock.