



NORWICH
City Council

Find out if you can get a **free** Norwich sport and leisure discount card

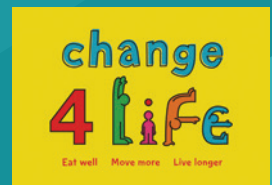
The Go 4less scheme is
for Norwich City Council
residents who are:

- on a low income
- full time students aged 16+
- eligible for a national bus pass.

Card holders receive up to 50 per cent discount on council facilities as well as other leisure/culture attractions.



www.norwich.gov.uk



Who can apply?

To apply you must bring proof that you live within the Norwich City Council boundary and be able to show you receive one of the following:

- **Income Support** – recent award letter.
- **Working Tax Credit** (low income category) – NHS exemption certificate or card.
- **Council tax reduction scheme** – council tax bill or recent letter of confirmation from Norwich City Council (25 per cent discount for single occupancy does not apply).
- **Housing benefit** – recent letter of confirmation from Norwich City Council.
- **Income related Job Seekers Allowance (JSA)** – recent letter from the Benefit Agency.
- A **full time student 16+** – letter on headed paper from tutor/teacher confirming full time education.
- **Norwich residents of bus pass entitlement age or disabled residents who meet the bus pass criteria** – bus pass or proof of eligibility for a bus pass.
- **Dependents of the above** – three years old and over Child Benefit confirmation letter or child tax credit letter.

Don't forget to bring the following with your application:

Proof of address

Proof of benefits or concessionary bus pass

Photo of each applicant

Proof of dependants (if applicable)

Please refer to 'How to apply' section



At the Norman Centre...

Go the 'Xtra Mile' at our refurbished gym and Go 4less with discounts on bowls, gym, table tennis and badminton.

Bignold Road, Norwich NR3 2QZ
t: 01603 408140
e: normancentre@norwich.gov.uk

 Norwich City Council
 @NorwichCC www.norwich.gov.uk



Riverside Leisure Centre



Offers Go 4less discounts for casual use as well as memberships on swimming. The centre has a fully equipped gym with state of the art equipment, MyRide Studio, 25 metre pool, learning pool, spa, steam room and sauna.

Wherry Road, Norwich NR1 1WX
t: 01603 671390
e: enquiries@theriversidecentre.co.uk
www.theriversideleisurecentre.co.uk



Managed by Places for People Leisure on behalf of Norwich City Council



Parks and open spaces

Time to act and be active! Visit our Norwich parks and use your Go 4less card for discounts on putting, bowling, pitch and putt and the crazy golf course at Eaton.

Visit www.norwich.gov.uk for further details.
t: 0344 980 3333



How to apply?

1. Complete the attached application form.
2. Bring proof that you live within the Norwich City Council boundary eg rent book, council tax, recent (last 3 months) gas or electricity bill or bank statement.
3. Bring proof that you fall into one of the categories shown.
4. If you want to include child dependents 3 years or older (living at the same address) in your application you must bring proof of dependency and apply at the same time.
5. Bring a passport size photo of each person applying, a clear snapshot is fine and can be cut to size.

Where to apply

Apply in person at:

The Norman Centre, Bignold Road, Norwich. t: 01603 408140

Please note Riverside Leisure Centre does not issue cards.

Terms and conditions of the Go 4less card

Norwich City Council reserves the right to amend these conditions and the discounts offered.

Your Go 4less card:

- must be produced every time you wish to claim a discount
- is valid for one year from date of issue
- will be cancelled if used fraudulently or conditions of use are breached
- is not transferable.

A fee of £5 will be charged for replacement cards. If your card is stolen, a replacement will be issued free of charge on production of a police crime reference number.



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Go 4less application form

You **must** apply in person for a Go 4less card

Card no. - office use

Please complete in block letters and with a pen

First name _____ Last name _____

Address _____

Postcode _____

Tel number _____

Email _____

Date of birth _____

Are you a Norwich City Council allotment holder? Yes No

Please list child dependents 3 years and older

Full name	Date of birth	Card no. - office use

I confirm that the information I have given is correct. I agree to be bound by the terms and conditions of the Go 4less card.

Signature of applicant _____ Date _____

Office use only - Proof of eligibility for Go 4less card

- Income Support
- Working Tax Credit
- Housing benefit
- Job Seekers Allowance
- Full time student 16+
- Council tax reduction scheme
- Bus pass eligibility
- Proof of dependency

Please tear here

Please turn over to read our privacy notice

Privacy Notice for Go 4less

About us

Norwich City Council is the data controller for the Go 4less card scheme. We take your privacy very seriously and under data protection legislation we are processing your data for the sole purpose of issuing you with a Go 4less discount card. You may contact our data protection and information security officer by emailing dataprotection@norwich.gov.uk or by telephoning 0344 980 3333.

What we do with your data

We use the information you give us to check eligibility for a Go 4less card. We will keep your data for the duration of the card, which is one year. When your card expires, your data is deleted.

What are your rights?

Under data protection legislation you have the right to request access to your personal information; ask for errors to be corrected; restrict how your information is used; object to how it is processed; or request that your data is deleted. You also have the right to lodge a complaint with the Information Commissioners Office if you are not happy with how your data is processed.

What are the consequences of not providing data?

If you were to choose not to provide the information requested, we would be unable to issue a Go 4less card to you, and you would be unable to claim discounts under the scheme.

Data sharing

Information provided for the Go 4less card, is shared with internal council departments to verify your entitlement to the discount. We may also share your details externally where we are lawfully required to do so for the prevention and detection of crime and fraud, or for the collection of taxes. We will not use your information for marketing purposes.

Office use only

Date issued

Place issued

Replacement card fee (£5 each) £

Data input (initial)

Date of data input

Where can I get Go 4less discounts?

Go4less holders are entitled to use the Sportspark at reduced rates during off-peak times.

Activities include swimming, badminton, climbing and group exercise classes.

Call **01603 592398** or visit **www.sportspark.co.uk**

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Sportspark

Discounts and conditions of use vary – please telephone or visit website for information.

Cultural activities

Cinema City • 0871 902 5724 • www.picturehouses.co.uk

St Andrews Street, Norwich NR2 4AD

The Garage • 01603 283382 • www.thegarage.org.uk

14 Chapelfield North, Norwich NR2 1NY

Norwich Castle Museum • 01603 493625 • www.museums.norfolk.gov.uk Castle Meadow, Norwich NR1 3JU

Norwich Arts Centre • 01603 660352 • www.norwichartscentre.co.uk

St Benedicts Street, Norwich NR2 4PG

Norwich Puppet Theatre • 01603 629921 • www.puppettheatre.co.uk

St James, Whitefriars, Norwich NR3 1TN

Theatre Royal • 01603 630000 • www.theatreroyalnorwich.co.uk

Theatre Street, Norwich NR2 1RL

Priority booking for low cost seats when each set of shows go on sale, which happens three times a year.

Norfolk and Norwich Festival • 01603 877750 • www.nnfestival.org.uk

Augustine Steward House, 14 Tombland, Norwich NR3 1HF

Writers Centre Norwich • 01603 877177 •

www.writerscentrenorwich.org.uk

Dragon Hall, 115 - 123 King Street, Norwich NR1 1QE

Discounts and conditions of use vary – please telephone or visit website for information.

If you would like this information in another language or format such as large print, CD or Braille, please contact

Norwich City Council, City Hall, Norwich NR2 1NE

t: 0344 980 3333

www.norwich.gov.uk/go4less

Text Relay (for people who are hearing impaired) **18001 01603 212587**



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