

Norwich City Council Annual Parking Report 2020/21

Under the Local Government Transparency Code Norwich City Council is required to publish or place a link providing the following information:

- Annual parking income and expenditure
- How any surplus is re-invested
- The number of controlled on and off-street parking spaces.

Introduction

Norwich City Council is a district council providing parking services (and facilities) to residents, businesses and visitors through its own off-street car parks and through an agency agreement with Norfolk County Council for on-street parking.

Parking in Norwich

The council operates 14 off-street public car parks providing 3,066 spaces and around 500 public spaces for on-street parking. There are also approximately 15,000 on-street designated permit parking spaces. More information on charges and the location of the car parks/on-street spaces can be found via the following links:

- [Car parks](#)
- [On-street](#)

The council also has a number of residents' priority parking schemes within the city which give priority to residents, their visitors and local businesses. More information on residents and business parking can be found via the following link:

- [Resident and visitor parking permits](#)
- [Business and non-residential parking permits](#)
- [Parking season tickets](#)
- [Business dispensations](#)

Civil Parking Enforcement

Norwich City Council uses the [Norfolk Parking Partnership civil parking enforcement manual](#) to ensure a continuity of enforcement across the county. Parking fines are issued to owners of vehicles who breach the council's parking regulations. Payment of parking fines can be made on-line via the council's website.

Parking account 2020/21

The council is also required to publish details of the annual income and expenditure on the parking account and to show how any surplus has been re-invested in council services.

Off-street

The surplus of £1,410,499 was invested in essential Council services to support the residents of Norwich.

On-street

There was a deficit of £252,716 due to the effects of Covid. This was funded by Norfolk County Council under the terms of the agency agreement.

Parking account income and expenditure for 2020/21

Published in accordance with Section 55 of the Road Traffic Regulation Act 1984 as modified by Regulation 25 of the Civil Enforcement of Parking Contraventions (England) General Regulations 2007, the Government's Transparency Code and Local Government Association guidance (December 2014)

Parking account income and expenditure for 2020/21

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Year End 2020/21 Off-Street parking	
Income	
Penalty Charge Notice (Fines)	(30,795)
Parking Fees	(2,134,290)
Advertisement	(22,234)
Covid income support grant	(2,711,517)
Total Income	(4,898,835)
Expenditure	
Employee	236,066
Premises	1,410,335
Transport	530
Supplies & Services	577,324
Recharges (Accommodation, IT, Finance HR)	203,654
Capital/depreciation	581,081
Bad Debt	54,211
Interest Payments	425,136
Total Expenditure for running the service	3,488,337
Total income to Norwich City Council for environmental services	(1,410,499)

Year End 2020/21 On-Street parking	
Income	
Penalty Charge Notice (Fines)	(383,529)
Parking Fees	(250,291)
Permits	(714,017)
Dispensation Income	(48,532)
Covid income support grant	(720,542)
Total Income	(2,116,911)
Expenditure	
Employee	1,126,623
Premises	31,952
Transport	6,442
Supplies & Services	253,688
Recharges (Accommodation, IT, Finance HR)	919,278
Adjustment for cash collections omitted from 18/19	31,644
Total Expenditure for running the service	2,369,627
(Profit)/loss to County	252,716

Year End 2020/21 Total off- and On-Street parking	
Income	
Penalty Charge Notice (Fines)	(414,324)
Parking Fees	(2,384,581)
Permits	(714,017)
Advertisement	(22,234)
Dispensation Income	(48,532)
Covid income support grant	(3,432,059)
Total Income	(7,015,746)
Expenditure	
Employee	1,362,688
Premises	1,442,287
Transport	6,972
Supplies & Services	831,012
Recharges (Accommodation, IT, Finance HR)	1,122,932
Capital/depreciation	581,081
Bad Debt	54,211
Interest Payments	425,136
Adjustment for cash collections omitted from 18/19	31,644
Total Expenditure for running the service	5,857,964
Total income	(1,157,782)