



NORWICH
City Council

Safer Norwich Strategy 2023-26

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Introduction

Our new Safer Norwich Strategy 2023 to 2026 provides a framework through which we will work with our residents and our partners to identify and deal with issues of concern - making our city a safe place to live, work and visit.

The strategy sets out our priorities for the next three years:

- Establish a new Safer Norwich Partnership Board to implement and develop an action plan and strategy delivery group.
- Reduce neighbourhood crime and Anti-social Behaviour and increase residents' feelings of safety.
- Reduce the incidence and impact of Domestic Abuse and Sexual Violence.
- Reduce harm, vulnerability and violence related to substance and alcohol misuse.

The Norwich Community Safety Partnership will include the Council, Police, Probation and Offender Services, the NHS, social housing organisations, and voluntary and community organisations, who will work together to tackle the causes and prevent crime and disorder holistically in Norwich.

The aim of the strategy and the partnership will be to deliver at a local level for our city and neighbourhoods. We will continue to take an active role in the Norfolk County Community Safety Partnership. This will allow us to have a cohesive approach to all elements of community safety from a regional, local, and neighbourhood perspective.

Delivering this strategy will increase resident satisfaction and quality of life by improving services and making better use of council resources.



Cllr Beth Jones
Portfolio Holder for Safeguarding

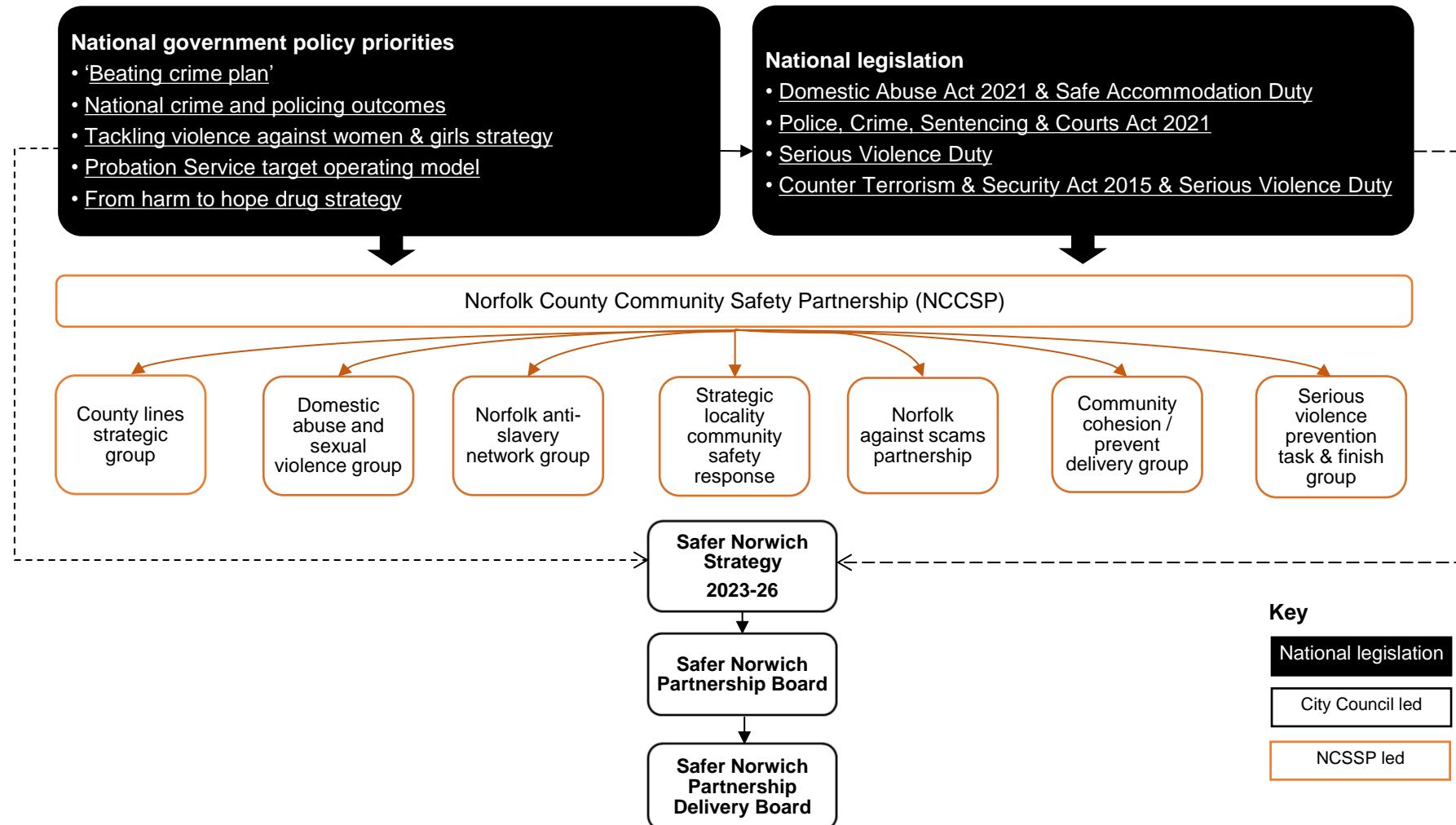


Louise Rawsthorne
Chief Executive, Norwich City Council



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National and local context



Cross cutting themes of strategy

- **Prevention and early intervention to reduce harm:** taking public health approach to understand the broader societal factors that drive Anti-social Behaviour (ASB) and crime including lived experience of victims and perpetrators.
- **Reducing the likelihood of young people engaging in ASB or being victims of crime:** Identifying children and young people at risk of victimisation and progressing along the path to adolescent and adult offending.
- **Supporting victims and communities – creating resilience and developing shared objectives:** we will ensure reporting processes are clear and accessible. Victims must be confident that they will be taken seriously. Timely communication with victims will improve case management and build trust.
- **Strong and effective partnership working – public sector, residents, third sector, and business:** we will take a whole-council approach to community safety. Cohesive and coordinated response across services including community safety, ASB response and enforcement, licensing, public protection, citywide services, and housing.
- **Effective data gathering, sharing and use:** we want a comprehensive understanding of the community safety crime issues at a local and regional level. We will gather data and share information to support the delivery of more effective interventions in our communities and neighbourhoods.
- **Fostering good relations between diverse identities and communities:** Supporting equality, diversity and inclusion is a cornerstone of our community safety agenda. We will encourage and support understanding across our communities, challenging extremism, responding effectively to hate incidents and crime.
- **Timely and effective enforcement when required:** It will be necessary at times to take formal action against individuals to remedy ASB. All partners will be conversant in the full range of tools and powers and deploy them appropriately.



Key success measures

A safer city where:

- We will embed a joint problem-solving approach to locational anti-social behaviour across key partners and services.
- We develop key datasets and sources to understand ASB and those who perpetrate it.
- We will identify and resource effective interventions to support young people away from anti-social behaviour and crime.
- We work with residents to identify issues and shared responses.
- We continue to invest in our housing neighbourhoods – maintenance, estate improvements, and security measures.

A connected city where:

- We will identify our key partners and make sure they are signed up to the Safer Norwich Partnership Board.
- The Safer Norwich Partnership Board informs and influences the Norfolk County Community Safety Partnership (NCCSP).
- We will ensure that data products from NCCSP meet Norwich's needs.
- We will produce an annual crime, ASB and community safety audit with agreed datasets and sources.

A supportive city where:

- We will develop key datasets and sources to understand issues around drug and alcohol related crime and inform development of effective interventions.
- Provide support and pathways for young people away from drug and alcohol related crime and vulnerability.
- Provide support for those experiencing substance and alcohol addiction.
- There is effective action to dismantle County Lines operations.
- Protecting individuals, households, and communities from the impact of drug-dealing and cuckooing.

A progressive city where:

- Victims of domestic abuse including young people and children are supported.
- We will map domestic abuse and sexual violence related data and intelligence and make sure effective data sharing agreements are in place.
- We will reduce reoffending by perpetrators of domestic abuse.
- We work to prevent and address sexual violence in the night-time economy.
- We achieve DAHA accreditation for Norwich City Council.

Governance

Oversight

- We will create a Safer Norwich Partnership Board to provide oversight of Norwich City Council's Section 17 Duty of the Crime and Disorder Act 98.
- Annually we will update residents on our progress in delivering this strategy.

Engagement

- We will engage partners in creating and developing actions where relevant and gather their feedback after we implement the actions.
- Co-ordinate our activities with the Norfolk County Community Safety Partnership.

Action Plan

- Provide guidance and ownership for the development of the new Safer Norwich Action Plan.
- Each action will identify a clear outcome.
- The Board will monitor satisfaction, performance, and progress within the action plan.

Monitoring

- The Councillors and the Leadership team will have regular updates on progress.
- Monitor the delivery of the Safer Norwich Strategy and Action Plan.

Review

- We will review the Strategy every three years to make sure it remains fit for purpose.

Relevant policies & legislation

Beating Crime Plan

Beating crime plan - GOV.UK (www.gov.uk)

National crime and policing statistics

Crime outcomes in England and Wales 2020 to 2021 - GOV.UK (www.gov.uk)

Tackling violence against women and girls

Tackling violence against women and girls (publishing.service.gov.uk)

Probation Service target operating model

HMPPS Executive Summary: Target Operating Model for the Future of Probation Services in England & Wales (publishing.service.gov.uk)

From Harm to Hope drug strategy

From harm to hope: a 10-year drugs plan to cut crime and save lives (publishing.service.gov.uk)