

Name of Business:	Iceland
Address:	67-73 St Stephens Street, Norwich, NR1 3QR
Date of Inspection:	21 July 2010
Inspection Reference	10/00673/FOOD

Introduction to the Report

The report begins with a *summary* of what was observed. This has been divided into three sections representing the areas we score you against. The score you have been given for each section is indicated. Details of how this score relates to your star rating will be included with your Safer Food Award. Items in the body of the report refer back to this summary so you can see what factors have influenced your score.

There may be an additional section covering health and safety concerns which fall outside the scope of the Safer Food Award.

Timescale for Compliance

All Notices must be complied with by the date on the Notice. If no Notice is served you must still deal with contraventions within a reasonable time. As a guide to compliance, contraventions to do with cleaning, temperature control and poor practice should be dealt with straight away. Those items which relate to structural repairs, training and the provision/review of your food safety management system should be completed with within the next 2 months.

Health and safety contraventions should be dealt with within 3 months unless otherwise indicated. Urgent matters must be dealt with straight away.

The Law

The report relates to the following legislation:

Food Safety Act 1990 (as amended)

Regulation (EC) No 178/2002 applied by The General Food Regulations 2004 (as amended)

Regulation (EC) No 852/2004 applied by Regulation 17(1) of the Food Hygiene (England) Regulations 2006.

Health and Safety at Work Etc. Act 1974 and related regulations.

This report may include matters which do not comply with the law (**Contravention = C**) matters which are not required by the law but which we recommend as good practice (**Recommendation = R**) guidance on best practice (**Information = I**) and, to balance the report, observations of current practice (**Observation = O**).

You may carry out alternative works to those in the report, but only if they are equally effective in securing full compliance with the law. Before undertaking alternative works, you are strongly advised to discuss the matter with me.

Please Note

Since only a small number of items were noted during the inspection, a hand-written, on-site schedule was left at the premises. The following inspection schedule is a transcript from that document. The report is not intended to identify every contravention of the law but instead concentrates on the principle risks that were apparent at the time.

Food Safety Compliance

compliance areas:



NORWICH
City Council

Food hygiene and safety

0

5

10

15

20

25

Food hygiene standards are high. Any offences are very minor and easily rectified.

Structure and cleaning

0

5

10

15

20

25

The structure and facilities provided are of a good standard. Any offences are minor and easily rectified.

Confidence in management

0

5

10

20

30

There is a HACCP- based food safety management system that works well and you have an excellent track record.

The lower the scores you got the better your business is complying with the law.

Inspection Schedule (transcribed from on-site schedule)

Contraventions are indicated by the letter C. recommendations for good practice are indicated by the letter R. Observations are indicated by the letter O and information by the letter I.

Item No.	C/R/O/I	Item Details
1	O	<u>Food Hygiene and Safety</u> The premises had excellent food hygiene procedures.
2	R	Raw meat (wrapped) was located next to ready to eat wrapped ham. I recommend that wrapped raw meat be sited below ready to eat foods.
3	C	<u>Structure and Cleaning</u> There were missing and broken tiles in the gents' w.c. Please replace/renew to leave a sound easy to clean surface.
4	O	The premises was generally clean, tidy and structure was good.
5	O	<u>Food Safety Management and Control Systems</u> You have a written safety management system that works well for your business and is being followed.