

Public Protection (food & safety)

Food Premises Inspection Report

Name of Business:	Ron's Fish and Chips
Address of food business:	Stalls 94-95 Market Place, Norwich, NR2 1ND
Date of Inspection:	6 November 2015
Risk Rating Reference	15/00669/FOOD
Inspection Reference	EH15/35642
Type of Premises:	Takeaway
Areas Inspected:	All
Records Examined:	Safer Food Better Business (SFBB)
Details of Samples Procured:	None
Summary of Action Taken:	Informal

Introduction to the Report

The report has been divided into three sections representing the areas we score you against. Each section begins with a *summary* of what was observed. The score you have been given for each section is indicated. Details of how these scores relate to your overall food hygiene rating are shown in the table at the front of the report. You can use the table to see what factors have influenced your score; where you have done well and where improvements can still be made.

There may be an additional section covering health and safety concerns which fall outside the scope of the national food hygiene rating scheme.

Timescale for Compliance

All Notices must be complied with by the date on the Notice. If no Notice is served you must still deal with contraventions within a reasonable time. As a guide to compliance, contraventions to do with cleaning, temperature control and poor practice should be dealt with straight away. Those items which relate to structural repairs, training and the provision/review of your food safety management system should be completed within the next 2 months. Health and safety contraventions should be dealt with within 3 months unless otherwise indicated. Urgent matters must be dealt with straight away.

The Law

The report relates to the following legislation:

Food Safety Act 1990 (as amended)

Regulation (EC) No 178/2002 applied by The General Food Regulations 2004 (as amended)

Regulation (EC) No 852/2004 and No 853/2004 applied by Regulation 19(1) of the Food Safety and Hygiene (England) Regulations 2013.

Health and Safety at Work Etc. Act 1974 and related regulations.

This report may include matters which do not comply with the law (**Contravention**) matters which are not required by the law but which we recommend as good practice

(**Recommendation**) guidance on best practice (**Information**) and, to balance the report, observations of current practice (**Observation**).

You may carry out alternative works to those in the report, but only if they are equally effective in securing full compliance with the law. Before undertaking alternative works, you are strongly advised to discuss the matter with me.

Please Note

My inspection was not intended to identify every contravention of the law and only covers those areas, practices and procedures examined at the time. The report concentrates on the principle risks. If it fails to mention a particular item this does not mean you have necessarily complied with the law.

FOOD SAFETY

How we calculate your new Food Hygiene Rating:

Compliance Area	You Score					
Food Hygiene and Safety	0	5	10	15	20	25
Structure and Cleaning	0	5	10	15	20	25
Confidence in management & control systems	0	5	10		20	30
Your Total Score	0 – 15	20	25 – 30	35 – 40	45 – 50	> 50
Your Worst Score	5	10	10	15	20	-
Your Rating is	5	4	3	2	1	0

Your Food Hygiene Rating is 5 – a very good standard



This space is reserved for your Right of Reply

- You have a 'right to reply' in respect of this food hygiene rating. This allows you to explain what improvements you have made or to offer an explanation for the standards we found at the time of this inspection.
- Full details and the form can be downloaded: www.norwich.gov.uk/foodhygieneratings

This space is reserved for the results of your Re-rating Inspection:

- You can request a re-visit to re-rate your business if you have rectified the contraventions identified in this letter.
- You can make one request for a re-visit per statutory inspection period. If we are satisfied with the evidence you provide we will make an unannounced revisit and give you a new food hygiene rating based on the level of compliance that is found at the time of the re-visit
- Your rating could go up, down or remain the same.
- Your new rating will be displayed here and on your website listing
- Full details and the form can be downloaded: www.norwich.gov.uk/foodhygieneratings

General description of the business

Fish & chip stall in the market serving the local community

Food Hygiene

Summary:

Food hygiene standards are high. You demonstrated a very good standard of compliance with legal requirements. You have safe food handling practices and procedures and all the necessary control measures to prevent cross-contamination are in place. Some minor contraventions require your attention. **(Score 5)**

Contamination Risks

1. The following exposed food to the general risk of cross-contamination with bacteria or allergens or its physical contamination with dirt, foreign objects or chemicals
(Contravention):
 - Ready to eat food ie cheese, was being stored next to open raw food ie fish and under open raw sausages in the Hotpoint fridge. Although the cheese was wrapped this introduced an unnecessary risk of cross contamination.

Hand-washing

2. I was pleased to see that the wash hand basin was equipped with hot water, soap and hygienic hand drying facilities. **(Observation):**

Personal Hygiene

3. I was pleased to see that you were aware of the need to stay off work for at least 48 hours symptom free following any gastro-intestinal illness. **(Observation)**

Temperature Control

4. I was pleased to see that the fridge and freezer were running at correct temperatures. **(Observation)**
5. I recommend that to ensure the effectiveness of temperature monitoring, probe thermometers should be calibrated at least monthly. This can be done through inserting the probe into water which is boiling actively. The temperature should be 100°C. Most probe thermometers have a variability allowance of +/- 1°C which is acceptable. **(Recommendation)**

Structure and Cleaning

Summary:

The structure, facilities and standard of cleaning and maintenance are all excellent and you demonstrated full compliance with the law. You have effective pest control. Procedures are in place to rectify any problems as they arise. There is good provision for waste disposal. **(Score 0)**

Cleaning

6. I was pleased to see that the premises was cleaned to a high standard. **(Observation)**
7. I recommend that you purchase a sanitiser that conforms to British Standards BSEN1276:1997 or BSEN 13697:2001. This information should be on the label. **(Recommendation)**

Maintenance

8. The following items/areas had not been maintained in good repair and condition **(Contravention):**
 - The edge to the formica work surface in front of the fridge.

Confidence in Management

Summary:

A food safety management system is in place and you demonstrate a very good standard of compliance with the law. Your records are appropriate and generally maintained. Your staff are suitably supervised and trained. You have a good track record. There are some minor contraventions which require your attention. **(Score 5)**

Documented Food Safety Management System

9. The following management sections in your SFBB pack / documented food safety management system were either missing or incomplete. **(Contravention):**
 - Staff training.
10. I was pleased to see that you were using 'Safer Food Better Business' as your food safety management system. **(Observation)**
11. I recommend that you audit your pack to include staff training. **(Recommendation)**

Training

12. I recommend that you attend a refresher course on food hygiene level 2 as your present certificate had lapsed. **(Recommendation)**

Allergies

13. Legislation requires food businesses to provide allergy information on unpackaged food. This applies to food sold from all catering outlets including restaurants, takeaways, deli counters, bakeries and sandwich bars etc. The potential for cross contamination by allergens must also be made known to consumers. There has also been changes to existing legislation on labelling allergy causing ingredients in pre-packed foods. You can obtain more information from the Trading Standards website: www.norfolk.gov.uk/abc **(Information)**