

Public Protection (food & safety)

Food Premises Inspection Report

Name of business: Last Pub Standing

Address of food business: 27 - 29 King Street

Norwich

NR1 1PD

Date of inspection: 11/01/2018 Risk rating reference: 18/00009/FOOD

Type of premises: Public House with catering

Areas inspected: Main Kitchen, Cellar

Records examined: Cleaning schedule, Temperature control records, Pest

17/00259/FD HS

control report, Training certificates / records

Details of samples procured: None Summary of action taken: Informal

General description of business: public house with catering

Relevant Legislation

Premises reference:

Food Safety Act 1990 (as amended)

Regulation (EC) No 178/2002 applied by The General Food Regulations 2004 (as amended)

Regulation (EC) No 852/2004 and No 853/2004 applied by Regulation 19 (1) of the Food

Safety and Hygiene (England) Regulations 2013

Health and Safety at Work etc. Act 1974 and related regulations

Food Information Regulations 2014

What you must do to comply with the law

The report may include **Contraventions** - matters which do not comply with the law. You must address all of the contraventions identified; failure to do so could result in legal action being taken against you.

As a guide, contraventions relating to cleaning, temperature control and poor practice, should be dealt with straight away.

Contraventions relating to structural repairs, your food safety management system and staff training, should be completed within the next <u>2 months</u>.

Health and safety contraventions should be dealt with within 3 months unless otherwise stated.

To assist you the report may also include **Observations** of current practice, useful **Information**, **Recommendations** of good practice and reminders of **Legal Requirements**.

My inspection was not intended to identify every contravention of the law and only covers those areas, practices and procedures examined at the time of the inspection. If the report fails to mention a particular matter this does not mean you have necessarily complied with the law.

FOOD SAFETY

How we calculate your Food Hygiene Rating:

The food safety section has been divided into the three areas which you are scored against for the hygiene rating: 1. food hygiene and safety procedures, 2. structural requirements and 3. confidence in management/control procedures. Each section begins with a summary of what was observed and the score you have been given. Details of how these scores combine to produce your overall food hygiene rating are shown in the table.

Compliance Area				You Score					
Food Hygiene and Safety				0	5	10	15	20	25
Structure and Cleaning				0	5	10	15	20	25
Confidence in management & control systems				0	5	10	15	20	30
Your Total score	0 - 15	20	25 - 30		35 - 40		45 - 50		> 50
Your Worst score	5	10	10		15		20		-
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Your Rating is	5	4	3		2		1		0

Your Food Hygiene Rating is 3 - a generally satisfactory



1. Food Hygiene and Safety

Food hygiene standards are generally satisfactory and maintained. There is evidence of some non-compliance with legal requirements. Some lapses are evident however generally you have satisfactory food handling practices and procedures and adequate control measures to prevent cross-contamination are in place. The contraventions require your attention; although not critical to food safety they may become so if not addressed. (Score 10)

Contamination risks

Contravention The following exposed food to the general risk of cross-contamination with bacteria or allergens or its physical contamination with dirt or foreign objects or chemical contamination:

- raw food i.e bacon was being stored next to cooked macaroni in fridge numbered 2
- raw food i.e eggs were being stored above salad leaves in fridge numbered 2

Recommendation Chopping/cutting boards were held stable with tea towels/cloths and could contaminate the board. Use silicon board mats to stabilise your cutting boards. These can be placed in the dishwasher and /or can be sterilised.

Unfit food

Contravention The following food was unfit (and was seized or destroyed in my presence) because it was either; past its use by date; did not conform to food safety requirements; was not produced, prepared or processed in accordance with the regulations; or, in the case of fresh meat, its origin could not be determined:

- sea bass fillets had a 'use by' date of 31/12/2017
- lemon cheesecake had a 'use by' date of 9/1/2018
- 2 bags of ready-to-eat salad had a 'use by' date of 8/1/2018
- a packet of bean sprout and vegetable mix had a 'use by' date of 5/1/2018

Recommendation You should have a system to identify when open or prepared foods need to be used by or discarded, to ensure the food is fit for consumption. I recommend you apply labels which give a day or date that is 2 days after the day of production e.g. if food is opened on Monday it should be used by the end of Wednesday.

Poor Practices

Observation The following matters represented poor practice and if allowed to continue may cause food to become contaminated or lead to its deterioration:

- storing prepared foods for more than the recommended 3 days
- storing cooked rice for more than a day. Ensure cooked rice is used within one day
- 3 x bags of potatoes had a 'best before' date of 9/1/2018
- 2 x packets of baby corn had a 'best before' date of 4/1/2018
- packets of spring onions had a 'best before' date of 7/11/2017 and 8/1/2018
- a packet of fine beans had a 'best before date of 30/12/2017
- Pak choi had a 'best before' date of 3/1/2018
- baby plum tomatoes had a 'best before' date of 3/1/2018
- stir fry medley had a 'best before' date of 3/1/2018
- a packet of raspberries had a 'best before' date of 5/1/2018
- a bag of rocket leaves had a 'best before' date of 9/1/2018
- a bag of mixed salad leaves had a 'best before' date of 8/1/2018
- use of blue tack holding menus to the wall in the kitchen this could cause a contamination problem.

2. Structure and Cleaning

The structure facilities and standard of cleaning and maintenance are all of a good standard and only minor repairs and/or improvements are required. Pest control and waste disposal provisions are adequate. The minor contraventions require your attention. (Score 5)

Cleaning of Structure

Contravention The following structural items were dirty and require more frequent and thorough cleaning:

 white rock wall covering had come away from the wall, this had been brought to the owners attention and was waiting for the contractors to return, this should be logged in your 'Safer Food Better Business' pack.

Cleaning of Equipment and Food Contact Surfaces

Contravention The following surfaces and equipment in contact with food were dirty and/or could not be cleaned and require cleaning or discarding:

• bare wooden board used as a shelf on the frame that the oven is sited on

Cleaning Chemicals / Materials / Equipment and Methods

Observation I was pleased to see that the premises was kept clean and that your cleaning materials, methods and equipment were able to minimise the spread of harmful bacteria between surfaces.

Maintenance

Contravention The following items had not been suitably maintained and must be repaired or replaced:

- white rock loose to walls
- bare wooden board

Facilities and Structural provision

Contravention Ventilation was inadequate in the following areas:

• the air vent had been covered up by cardboard.

3. Confidence in Management

There are generally satisfactory food safety controls in place although there is evidence of some non-compliance with the law. You are progressing towards a written food safety management system. The contraventions require your attention; although not critical to food safety they may become so if not addressed. (**Score 10**)

Type of Food Safety Management System Required

Food Hazard Identification and Control

Legal requirement Food business operators must put in place, implement and maintain a permanent procedure or procedures based on HACCP principles:

- Identify hazards to food
- Identify the critical points at which control is essential
- Establish critical limits (what is acceptable and unacceptable)
- Monitor critical control points to ensure critical limits are met
- Keep appropriate records to demonstrate control measures are effective

Contravention The following matters demonstrated that you have not identified hazards to food (such as bacteria growing on food, bacteria surviving in cooked food and cross-contamination) or the methods of control at critical points in your operation:

storing prepared foods longer than 3 days

storing foods beyond 'use by' and 'best before' dates

Contravention The Safe Methods in your Safer Food Better Business (SFBB) pack are intended to show you have identified the hazards to food and what you must do to control them. The following Safe Methods were either missing from your SFBB pack or had not been completed appropriately:

- Cross-contamination
- Cleaning
- Chilling
- Cooking

Proving Your Arrangements are Working Well

Contravention The Management sections in your Safer food Better Business (SFBB) pack are intended to demonstrate you are in day-to-day control of the hazards to food. The following Management sections were either missing, incomplete or not up-to-date:

- The daily diary and or four-weekly reviews
- The cleaning schedule
- Your Suppliers and/or Contacts lists
- Staff training records

Waste Food and other Refuse

Observation You had measures in place to dispose of waste food appropriately and were employing the services of a registered waste carrier.

Training

Observation I was pleased to see that food handlers and/or managers had been trained to an appropriate level and evidence of their training was made available.

Infection Control / Sickness / Exclusion Policy

Observation Policies were in place to prevent any infected food handler from contaminating food.

<u>Allergens</u>

Observation You had identified the presence of allergens in your non-prepacked food and had brought this to the attention of your customers.