

### Public Protection (food & safety)

#### Food Premises Inspection Report

Name of business: Address of food business:	China Inn 72 Prince Of Wales Road Norwich NR1 1LT
Date of inspection:	18/01/2018
Risk rating reference:	18/00021/FOOD
Premises reference:	14/00114/FD_HS
Type of premises:	Food take away premises
Areas inspected:	All
Records examined:	SFBB
Details of samples procured:	None
Summary of action taken:	Informal
General description of business:	takeaway

#### **Relevant Legislation**

Food Safety Act 1990 (as amended) Regulation (EC) No 178/2002 applied by The General Food Regulations 2004 (as amended) Regulation (EC) No 852/2004 and No 853/2004 applied by Regulation 19 (1) of the Food Safety and Hygiene (England) Regulations 2013 Health and Safety at Work etc. Act 1974 and related regulations Food Information Regulations 2014

#### What you must do to comply with the law

The report may include **Contraventions** - matters which do not comply with the law . You must address all of the contraventions identified; failure to do so could result in legal action being taken against you.

As a guide, contraventions relating to cleaning, temperature control and poor practice, should be dealt with <u>straight away</u>.

Contraventions relating to structural repairs, your food safety management system and staff training, should be completed within the next <u>2 months</u>.

Health and safety contraventions should be dealt with within <u>3 months</u> unless otherwise stated.

To assist you the report may also include **Observations** of current practice, useful **Information**, **Recommendations** of good practice and reminders of **Legal Requirements**.

My inspection was not intended to identify every contravention of the law and only covers those areas, practices and procedures examined at the time of the inspection. If the report fails to mention a particular matter this does not mean you have necessarily complied with the law.

# FOOD SAFETY

#### How we calculate your Food Hygiene Rating:

The food safety section has been divided into the three areas which you are scored against for the hygiene rating: 1. food hygiene and safety procedures, 2. structural requirements and 3. confidence in management/control procedures. Each section begins with a summary of what was observed and the score you have been given. Details of how these scores combine to produce your overall food hygiene rating are shown in the table.

Compliance Area				You Score					
Food Hygiene and Safety				0	5	10	15	20	25
Structure and Cleaning				0	5	10	15	20	25
Confidence in management & control systems				0	5	10	15	20	30
Your Total score	0 - 15	20	25 - 30		35 - 40		45 - 50		> 50
Your Worst score	5	10		10		15			-
Your Rating is	5	4	3		2		1		0

Your Food Hygiene Rating is 3 - a generally satisfactory

standard 0 1 2 3 4 5

## 1. Food Hygiene and Safety

Food hygiene standards are generally satisfactory and maintained. There is evidence of some non-compliance with legal requirements. Some lapses are evident however generally you have satisfactory food handling practices and procedures and adequate control measures to prevent cross-contamination are in place. The contraventions require your attention; although not critical to food safety they may become so if not addressed. **(Score 10)** 

#### Contamination risks

**Contravention** The following exposed food to the general risk of cross-contamination with bacteria or allergens or its physical contamination with dirt or foreign objects:

- a large amount of cooked food was left uncovered in the kitchen and storeroom
- containers of food cooling in the kitchen were not covered
- uncovered food in storeroom

#### Personal Hygiene

**Contravention** The following are examples of poor personal hygiene or where it was made difficult for food handlers to maintain sufficiently high standards of personal cleanliness:

• food handlers were not wearing protective clothing

### Temperature Control

**Contravention** The following evidence indicated there was a risk of bacteria growing on food:

• the food for service was not at 63°C

#### Poor Practices

**Observation** The following matters represented poor practice and if allowed to continue may cause food to become contaminated or lead to its deterioration

• too much cooked food was left at room temperature, as soon as food is cool it should be covered and refrigerated.

## 2. Structure and Cleaning

The structure facilities and standard of cleaning and maintenance are all of a good standard and only minor repairs and/or improvements are required. Pest control and waste disposal provisions are adequate. The minor contraventions require your attention. (Score 5)

#### Cleaning of Structure

**Contravention** The following structural items could not be effectively cleaned and must be covered or made non-absorbent:

- walls in cellar storage
- prep room ceiling
- ceiling in rear prep kitchen

#### Cleaning of Equipment and Food Contact Surfaces

**Observation** some food containers breaking and need replacing as they ae difficult to clean

**Observation** it was unclear whether separate containers were being used for raw and for ready to eat foods. You should either use different coloured containers for raw and ready to eat food or have a dishwasher that heat sterilises the containers between use (or other suitable method)

#### 3. Confidence in Management

There are generally satisfactory food safety controls in place although there is evidence of some non-compliance with the law. Your records are appropriate and generally maintained but some deficiencies were identified. Some minor issues were identified relating to staff supervision and training. The contraventions require your attention; although not critical to food safety they may become so if not addressed. **(Score 10)** 

#### Type of Food Safety Management System Required

**Contravention** Ensure that you understand you food safety management system and that it is kept up to date with your current food preparation methods.

### Food Hazard Identification and Control

**Contravention** The following matters demonstrated that you have not identified hazards to food (such as bacteria growing on food, bacteria surviving in cooked food and cross-contamination) or the methods of control at critical points in your operation:

• allergens not fully identified

## <u>Training</u>

**Contravention** The following evidence indicated there was a staff training need:

- no evidence of formal food hygiene training
- there was a poor understanding about allergen control

#### <u>Allergens</u>

**Contravention** You have not yet identified all the allergens present in the food you prepare:

• not all the allergens had been identified

**Recommendation** go through each ingredient label and mark the allergens on your chart. We demonstrated that the allergens are highlighted on the labels.

Observation you had an allergen chart but it was incomplete