

Public Protection (food & safety)

Food Premises Inspection Report

| Name of business: | Babas |
|----------------------------------|--|
| Address of food business: | 478 Sprowston Road |
| | Norwich |
| | NR3 4DY |
| Date of inspection: | 14/02/2018 |
| Risk rating reference: | 18/00117/FOOD |
| Premises reference: | 15190/0478/0/000 |
| Type of premises: | Food take away premises |
| Areas inspected: | All |
| Records examined: | SFBB, Cleaning schedule, Training certificates / records |
| Details of samples procured: | None |
| Summary of action taken: | Informal |
| General description of business: | Pizza/kebab take away |

Relevant Legislation

Food Safety Act 1990 (as amended) Regulation (EC) No 178/2002 applied by The General Food Regulations 2004 (as amended) Regulation (EC) No 852/2004 and No 853/2004 applied by Regulation 19 (1) of the Food Safety and Hygiene (England) Regulations 2013 Health and Safety at Work etc. Act 1974 and related regulations Food Information Regulations 2014

What you must do to comply with the law

The report may include **Contraventions** - matters which do not comply with the law. You must address all of the contraventions identified; failure to do so could result in legal action being taken against you.

As a guide, contraventions relating to cleaning, temperature control and poor practice, should be dealt with straight away.

Contraventions relating to structural repairs, your food safety management system and staff training, should be completed within the next <u>2 months</u>.

Health and safety contraventions should be dealt with within <u>3 months</u> unless otherwise stated.

To assist you the report may also include **Observations** of current practice, useful **Information**, **Recommendations** of good practice and reminders of **Legal Requirements**.

My inspection was not intended to identify every contravention of the law and only covers those areas, practices and procedures examined at the time of the inspection. If the report fails to mention a particular matter this does not mean you have necessarily complied with the law.

FOOD SAFETY

How we calculate your Food Hygiene Rating:

The food safety section has been divided into the three areas which you are scored against for the hygiene rating: 1. food hygiene and safety procedures, 2. structural requirements and 3. confidence in management/control procedures. Each section begins with a summary of what was observed and the score you have been given. Details of how these scores combine to produce your overall food hygiene rating are shown in the table.

| Compliance Area | | | | You Score | | | | | |
|--|--------|----|---|-----------|---------|----|---------|----|------|
| Food Hygiene and Safety | | | | 0 | 5 | 10 | 15 | 20 | 25 |
| Structure and Cleaning | | | | 0 | 5 | 10 | 15 | 20 | 25 |
| Confidence in management & control systems | | | 0 | 5 | 10 | 15 | 20 | 30 | |
| | | | | | | | | | |
| Your Total score | 0 - 15 | 20 | 2 | 5 - 30 | 35 - 40 | | 45 - 50 | | > 50 |
| Your Worst score | 5 | 10 | | 10 | 15 | | 20 | | - |
| | | | | | | | | | |
| Your Rating is | 5 | 4 | | 3 | | 2 | 1 | | 0 |

Your Food Hygiene Rating is 5 - a very good standard



1. Food Hygiene and Safety

Food hygiene standards are high. You demonstrated a very good standard of compliance with legal requirements. You have safe food handling practices and procedures and all the necessary control measures to prevent cross-contamination are in place. Some minor contraventions require your attention. (Score 5)

Contamination risks

Observation Contamination risks were controlled.

Hand-washing

Contravention The following evidence indicated hand-washing was not suitably managed:

• a large stack of delivered vegetables had been placed in front of the wash hand basin. This was moved immediately when I brought it to your attention.

Temperature Control

Observation I was pleased to see you were able to limit bacterial growth and/or survival by applying appropriate temperature controls at points critical to food safety and that you were diligently monitoring temperatures.

2. Structure and Cleaning

The structure facilities and standard of cleaning and maintenance are all of a good standard and only minor repairs and/or improvements are required. Pest control and waste disposal provisions are adequate. The minor contraventions require your attention. (Score 5)

Cleaning of Structure

Contravention The following structural items were dirty and require more frequent and thorough cleaning:

• wall/floor joint beside kebab rotisserie near the front window to shop.

Contravention The following structural items could not be effectively cleaned and must be covered or made non-absorbent:

• bare rough concrete floor in rear garage where you store drinks.

Cleaning Chemicals / Materials / Equipment and Methods

Observation I was pleased to see that the premises was kept clean and that your cleaning materials, methods and equipment were able to minimise the spread of harmful bacteria between surfaces.

3. Confidence in Management

A food safety management system is in place and you demonstrate a very good standard of compliance with the law. Food hazards are understood properly controlled managed and reviewed. Your records are appropriate and generally maintained. Your staff are suitably supervised and trained. You have a good track record. There are some minor contraventions which require your attention. **(Score 5)**

Proving Your Arrangements are Working Well

Contravention You are not working to the following safe methods in your SFBB pack:

- staff training records
- according to your Safe Method staff should be wearing hats. A staff member was seen not wearing a hat.

Information If a staff member does not want to wear a baseball cap, then as an alternative, purchase single use disposable paper hats.

Waste Food and other Refuse

Legal Requirement If you have waste you have a duty of care to:

- Ensure that the person who takes control of your waste is licensed to do so.
- Take steps to prevent it from escaping from your control.
- Store it safely and securely.
- Prevent it from causing environmental pollution or harming anyone.
- Describe the waste in writing and prepare a transfer note if you intend to pass the waste on to someone else.

Legal Requirement The Environmental Protection Act 1990 requires all commercial waste to be disposed of properly by authorised persons. Records should be available to show compliance.

Information You should have proof of collection from your waste oil contractor who takes it away for re-cycling.

<u>Training</u>

Observation I was pleased to see that food handlers and/or managers had been trained to an appropriate level and evidence of their training was made available.

Information I was pleased to note that you are arranging for two members of staff to receive food hygiene training.

<u>Allergens</u>

Contravention You have not yet identified the allergens present in the food you prepare.

Contravention You have not properly informed your customers about the presence of allergens in the food you prepare.

Contravention You have not warned your customers about the potential for cross-contamination with allergens.

Legal Requirement Caterers must provide allergy information on all unpackaged food they sell. Catering businesses include restaurants, takeaways, deli counters, bakeries and sandwich bars etc. The potential for cross-contamination by allergens must also be made known to consumers. In addition food manufacturers must now label allergy causing ingredients on their pre-packed foods. You can obtain more information from the Trading Standards website www.norfolk.gov.uk/abc

Information Allergen information could be written down on a chalk board or chart, or provided orally by a member of staff. Where the specific allergen information is not provided up front, clear sign posting to where this information could be obtained must be provided.

Recommendation Make a chart listing all your meals together with the 14 allergens (if present). Bring the chart to the attention of your customers and your staff.

Recommendation Add allergy information to your menu.