

Public Protection (food & safety)

Food Premises Inspection Report

Name of business: Wokaholic

Address of food business: 28 Dereham Road

Norwich NR2 4AZ

Date of inspection: 30/08/2018
Risk rating reference: 18/00857/FOOD
Premises reference: 18/00216/FD HS

Type of premises: Food take away premises

Areas inspected: All

Records examined: SFBB, Cleaning schedule, Training certificates / records

Details of samples procured: None Summary of action taken: Informal

General description of business: Chinese takeaway

Relevant Legislation

Food Safety Act 1990 (as amended)

Regulation (EC) No 178/2002 applied by The General Food Regulations 2004 (as amended)

Regulation (EC) No 852/2004 and No 853/2004 applied by Regulation 19 (1) of the Food

Safety and Hygiene (England) Regulations 2013

Health and Safety at Work etc. Act 1974 and related regulations

Food Information Regulations 2014

What you must do to comply with the law

The report may include **Contraventions** - matters which do not comply with the law . You must address all of the contraventions identified; failure to do so could result in legal action being taken against you.

As a guide, contraventions relating to cleaning, temperature control and poor practice, should be dealt with straight away.

Contraventions relating to structural repairs, your food safety management system and staff training, should be completed within the next <u>2 months</u>.

Health and safety contraventions should be dealt with within 3 months unless otherwise stated.

To assist you the report may also include **Observations** of current practice, useful **Information**, **Recommendations** of good practice and reminders of **Legal Requirements**.

My inspection was not intended to identify every contravention of the law and only covers those areas, practices and procedures examined at the time of the inspection. If the report fails to mention a particular matter this does not mean you have necessarily complied with the law.

FOOD SAFETY

How we calculate your Food Hygiene Rating:

The food safety section has been divided into the three areas which you are scored against for the hygiene rating: 1. food hygiene and safety procedures, 2. structural requirements and 3. confidence in management/control procedures. Each section begins with a summary of what was observed and the score you have been given. Details of how these scores combine to produce your overall food hygiene rating are shown in the table.

Compliance Area				You Score					
Food Hygiene and Safety				0	5	10	15	20	25
Structure and Cleaning				0	5	10	15	20	25
Confidence in management & control systems				0	5	10	15	20	30
Your Total score	0 - 15	20	25 - 30		35 - 40		45 - 50		> 50
Your Worst score	5	10	10		15		20		-
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Your Rating is	5	4	3		2		1		0

Your Food Hygiene Rating is 4 - a good standard



1. Food Hygiene and Safety

Food hygiene standards are high. You demonstrated a very good standard of compliance with legal requirements. You have safe food handling practices and procedures and all the necessary control measures to prevent cross-contamination are in place. Some minor contraventions require your attention. (Score 5)

Contamination risks

Contravention The following exposed food to the general risk of cross-contamination with bacteria or allergens::

- containers of prepared vegetables with smaller container in direct contact with food in container below (put a lid on the larger container)
- prawns stored in same type of containers as all other prepared foods
- plastic jugs used to dispense foods were stored inside the bins of sugar flour rice etc (keep them separate)

Contravention You could not demonstrate effective heat disinfection of food equipment and utensils used for both raw and ready-to-eat (RTE) foods and did not have a dishwasher. Undertake the following work:

 provide totally separate easily identifiable containers for raw meats/ cooked meats/ prawns

Temperature Control

Contravention The following evidence indicated there was a risk of bacteria growing on food:

• a quantity of chicken pieces were left in a container on the floor and out of temperature control

Guidance Take care probe thermometers do not cause cross contamination. Make sure they are kept clean and disinfected with probe wipes before and after each use

2. Structure and Cleaning

The structure facilities and standard of cleaning and maintenance are of a generally satisfactory standard but there are some repairs and/or improvements which are required in order for you to comply with the law. Pest control and waste disposal provisions are adequate. The contraventions require your attention; although not critical to food safety they may become so if not addressed. (Score 10)

Cleaning of Structure

Contravention The following structural items were dirty and require more frequent and thorough cleaning:

- the floor drain
- behind and under equipment

Cleaning of Equipment and Food Contact Surfaces

Contravention The following surfaces and equipment in contact with food were dirty and/or could not be cleaned and require cleaning or discarding:

• the lids to the food storage bins (hand contact surfaces)

Maintenance

Contravention The following items had not been suitably maintained and must be repaired or replaced:

- No grid to floor drain under microwave oven table
- open floor drains under bench unit in far right corner of kitchen

Contravention The following items were not easy to clean and should be removed from the catering kitchen:

• the wooden dining table

the fabric covered chair

Pest Control

Contravention The rear door was provided with a wooden framed fly/insect proof screen which was ill fitting. The door or frame must be adapted to prevent gaps that may allow access by pests.

3. Confidence in Management

A food safety management system is in place and you demonstrate a very good standard of compliance with the law. Food hazards are understood properly controlled managed and reviewed. Your records are appropriate and generally maintained. You have a good track record. There are some minor contraventions which require your attention. (Score 5)

Type of Food Safety Management System Required

Observation Your SFBB/food safety management system was in place and working well. I was confident you had effective control over hazards to food.

Observation You were date labelling perishable foods appropriately and could demonstrate effective control over food spoilage organisms.

Food Hazard Identification and Control

Contravention The following matters demonstrated that you have not identified hazards to food (such as bacteria growing on food, bacteria surviving in cooked food and cross-contamination) or the methods of control at critical points in your operation:

 potential cross-contamination through use of the same containers for raw or cooked foods or known allergens (prawns)