Public Protection (food & safety)
Food Premises Inspection Report

Name of business: Hanger 10 Catering
Address of food business: The Aviation Centre
Hangar A
Gambling Close
Norwich
NR6 6EG

Date of inspection: 05/10/2018
Risk rating reference: 18/00928/FOOD
Premises reference: 18/00127/FD_HS

Type of premises: Catering
Areas inspected: Main Kitchen
Records examined: FSMS, Cleaning schedule, Temperature control records,
Pest control report, Training certificates / records

Details of samples procured: None
Summary of action taken: Informal
General description of business: Catering

Relevant Legislation
Food Safety Act 1990 (as amended)
Regulation (EC) No 178/2002 applied by The General Food Regulations 2004 (as amended)
Regulation (EC) No 852/2004 and No 853/2004 applied by Regulation 19 (1) of the Food
Safety and Hygiene (England) Regulations 2013
Health and Safety at Work etc. Act 1974 and related regulations
Food Information Regulations 2014

What you must do to comply with the law
The report may include Contraventions - matters which do not comply with the law. You must
address all of the contraventions identified; failure to do so could result in legal action being
taken against you.

As a guide, contraventions relating to cleaning, temperature control and poor practice, should
be dealt with straight away.
Contraventions relating to structural repairs, your food safety management system and staff
training, should be completed within the next 2 months.
Health and safety contraventions should be dealt with within 3 months unless otherwise stated.

To assist you the report may also include Observations of current practice, useful
Information, Recommendations of good practice and reminders of Legal Requirements.

My inspection was not intended to identify every contravention of the law and only covers those
areas, practices and procedures examined at the time of the inspection. If the report fails to
mention a particular matter this does not mean you have necessarily complied with the law.
**FOOD SAFETY**

**How we calculate your Food Hygiene Rating:**

The food safety section has been divided into the three areas which you are scored against for the hygiene rating: 1. food hygiene and safety procedures, 2. structural requirements and 3. confidence in management/control procedures. Each section begins with a summary of what was observed and the score you have been given. Details of how these scores combine to produce your overall food hygiene rating are shown in the table.

<table>
<thead>
<tr>
<th>Compliance Area</th>
<th>You Score</th>
</tr>
</thead>
<tbody>
<tr>
<td>Food Hygiene and Safety</td>
<td>0  5 10 15 20 25</td>
</tr>
<tr>
<td>Structure and Cleaning</td>
<td>0  5 10 15 20 25</td>
</tr>
<tr>
<td>Confidence in management &amp; control systems</td>
<td>0  5 10 15 20 30</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Your Total score</th>
<th>0 - 15</th>
<th>20</th>
<th>25 - 30</th>
<th>35 - 40</th>
<th>45 - 50</th>
<th>&gt; 50</th>
</tr>
</thead>
<tbody>
<tr>
<td>Your Worst score</td>
<td>5</td>
<td>10</td>
<td>10</td>
<td>15</td>
<td>20</td>
<td>-</td>
</tr>
</tbody>
</table>

| Your Rating is  | 5      | 4   | 3      | 2       | 1      | 0    |

Your Food Hygiene Rating is 5 - a very good standard

1. **Food Hygiene and Safety**

Food Hygiene standards are excellent. You demonstrated full compliance with legal requirements. You have safe food handling practices and procedures and all the necessary control measures to prevent cross-contamination are in place. **(Score 0)**

**Contamination risks**

**Observation** I was pleased you could demonstrate effective *E.coli* 0157 control through the complete separation of raw and ready-to-eat food, the correct use of wash-hand basins and thorough handwashing, having dedicated equipment (including complex equipment) for raw and ready-to-eat foods, through 2-stage cleaning and the correct use of sanitisers, and by controlling the risks posed by soiled vegetables.

**Hand-washing**

**Observation** Hand washing was managed well and wash-hand basins were well stocked with hand cleaning material.
Temperature Control

**Observation** I was pleased to see you were able to limit bacterial growth and/or survival by applying appropriate temperature controls at points critical to food safety and that you were diligently monitoring temperatures.

2. **Structure and Cleaning**

The structure facilities and standard of cleaning and maintenance are all of a good standard and only minor repairs and/or improvements are required. Pest control and waste disposal provisions are adequate. The minor contraventions require your attention. *(Score 5)*

**Cleaning of Structure**

**Contravention** The following structural items were dirty and require more frequent and thorough cleaning:
- pipework to the washing up sink

**Cleaning of Equipment and Food Contact Surfaces**

**Observation** You had colour-coded equipment on which to prepare food.

**Cleaning Chemicals / Materials / Equipment and Methods**

**Observation** I was pleased to see that the premises was kept clean and that your cleaning materials, methods and equipment were able to minimise the spread of harmful bacteria between surfaces.

**Maintenance**

**Contravention** The following items had not been suitably maintained and must be repaired or replaced:
- split seals to the freezer

**Facilities and Structural provision**

**Observation** I was pleased to see the premises had been well maintained and that adequate facilities had been provided.
3. **Confidence in Management**

A food safety management system is in place and you comply fully with the law. Hazards to food are understood properly controlled managed and reviewed. Your records are appropriate and being maintained. All your staff are suitably supervised and trained. You have a very good track record. *(Score 0)*

**Type of Food Safety Management System Required**

**Observation** Your SFBB/food safety management system was in place and working well. I was confident you had effective control over hazards to food.

**Waste Food and other Refuse**

**Observation** You had measures in place to dispose of waste food appropriately and were employing the services of a registered waste carrier.

**Training**

**Observation** I was pleased to see that food handlers and/or managers had been trained to an appropriate level and evidence of their training was made available.

**Allergens**

**Observation** You had identified the presence of allergens in your non-prepacked food and had brought this to the attention of your customers.