

Public Protection (food & safety)

Food Premises Inspection Report

Name of business: Address of food business:	George's Jacket Spuds Stall 120 Market Place Norwich NR2 1ND
Date of inspection:	18/10/2018
Risk rating reference:	18/00939/FOOD
Premises reference:	18/00186/FD HS
Type of premises:	Market Stall
Areas inspected:	All
Records examined:	SFBB, Training certificates / records
Details of samples procured: Summary of action taken: General description of business:	None

Relevant Legislation

Food Safety Act 1990 (as amended) Regulation (EC) No 178/2002 applied by The General Food Regulations 2004 (as amended) Regulation (EC) No 852/2004 and No 853/2004 applied by Regulation 19 (1) of the Food Safety and Hygiene (England) Regulations 2013 Health and Safety at Work etc. Act 1974 and related regulations Food Information Regulations 2014

What you must do to comply with the law

The report may include **Contraventions** - matters which do not comply with the law . You must address all of the contraventions identified; failure to do so could result in legal action being taken against you.

As a guide, contraventions relating to cleaning, temperature control and poor practice, should be dealt with <u>straight away</u>.

Contraventions relating to structural repairs, your food safety management system and staff training, should be completed within the next <u>2 months</u>.

Health and safety contraventions should be dealt with within <u>3 months</u> unless otherwise stated.

To assist you the report may also include **Observations** of current practice, useful **Information**, **Recommendations** of good practice and reminders of **Legal Requirements**.

My inspection was not intended to identify every contravention of the law and only covers those areas, practices and procedures examined at the time of the inspection. If the report fails to mention a particular matter this does not mean you have necessarily complied with the law.

FOOD SAFETY

How we calculate your Food Hygiene Rating:

The food safety section has been divided into the three areas which you are scored against for the hygiene rating: 1. food hygiene and safety procedures, 2. structural requirements and 3. confidence in management/control procedures. Each section begins with a summary of what was observed and the score you have been given. Details of how these scores combine to produce your overall food hygiene rating are shown in the table.

Compliance Area				You Score					
Food Hygiene and Safety				0	5	10	15	20	25
Structure and Cleaning				0	5	10	15	20	25
Confidence in management & control systems				0	5	10	15	20	30
Your Total score	0 - 15	20	25 - 30		35 - 40		45 - 50		> 50
Your Worst score	5	10	10		15		20		-
Your Rating is	5	4		3	2	2	1		0

Your Food Hygiene Rating is 4 - a good standard



1. Food Hygiene and Safety

Food hygiene standards are high. You demonstrated a very good standard of compliance with legal requirements. You have safe food handling practices and procedures and all the necessary control measures to prevent cross-contamination are in place. Some minor contraventions require your attention. **(Score 5)**

Contamination risks

Contravention The following exposed food to the general risk of cross-contamination with bacteria or allergens or its physical contamination with dirt or foreign objects or chemical contamination:

• eggs were being stored on the floor at ambient temperatures. Food must not be stored on the floor as it might be at risk of contamination

Observation I was pleased to see that you had a separate fridge for raw food

Recommendation it is a government recommendation that eggs are stored in the fridge

Hand-washing

Contravention The following evidence indicated hand-washing was not suitably managed:

• there was no hot water to the wash hand basin. However hot water was available. You informed me that this was going to be repaired very soon

Legal requirement Ensure there is a supply of hot and cold, or appropriately mixed, running water provided at the wash hand basin

Hand-washing

Observation I was pleased to see that standards of personal hygiene were high.

Temperature Control

Observation I was pleased to see you were able to limit bacterial growth and/or survival by applying appropriate temperature controls at points critical to food safety and that you were diligently monitoring temperatures.

Poor Practices

Observation The following matters represented poor practice and if allowed to continue may cause food to become contaminated or lead to its deterioration

• tomato sauce was being stored at ambient temperatures. The manufacturer recommends that such products are refrigerated once open

Recommendation You should have a system to identify when open or prepared foods need to be used by or discarded, to ensure the food is fit for consumption. I recommend you apply labels which give a day or date that is 2 days after the day of production e.g. if food is opened on Monday it should be used by the end of Wednesday.

2. Structure and Cleaning

The structure facilities and standard of cleaning and maintenance are all of a good standard and only minor repairs and/or improvements are required. Pest control and waste disposal provisions are adequate. The minor contraventions require your attention. (Score 5)

Cleaning of Structure

Contravention The following structural items were dirty and require more frequent and thorough cleaning:

• electric socket above the washing up sink

Cleaning of Equipment and Food Contact Surfaces

Contravention The following surfaces and equipment in contact with food were dirty and/or could not be cleaned and require cleaning or discarding:

• seals to the Beko fridge

Maintenance

Contravention The following items had not been suitably maintained and must be repaired or replaced:

- split seals to the Beko fridge and the fridge where bottles of water are stored
- base to the interior cabinet to the Beko fridge
- flaking paint was seen to the shelf where the bread is stored
- flooring in front of the serving hatch

Facilities and Structural provision

Observation I was pleased to see the premises had been well maintained and that adequate facilities had been provided.

3. Confidence in Management

A food safety management system is in place and you comply fully with the law. Hazards to food are understood properly controlled managed and reviewed. Your records are appropriate and being maintained. All your staff are suitably supervised and trained. You have a very good track record. (Score 10)

Your Food Safety Management System

Observation You were using Safer Food Better Business as your food safety management system. I was reasonably confident you had effective control over hazards to food.

Proving Your Arrangements are Working Well

Contravention The Management sections in your Safer food Better Business (SFBB) pack are intended to demonstrate you are in day-to-day control of the hazards to food. The following Management sections were either missing, incomplete or not up-to-date:

- The daily diary and or four-weekly reviews
- The cleaning schedule
- Your Suppliers and/or Contacts lists
- Staff training records
- The cleaning schedule, the methods of cleaning needs filling in

Training

Observation I was pleased to see that food handlers and/or managers had been trained to an appropriate level and evidence of their training was made available.

Allergens

Observation Allergens have been identified

Observation You had devised a chart listing all the food you provide with the allergens present in each and had brought this to the attention of your staff and customers.