

# Public Protection (food & safety)

# **Food Premises Inspection Report**

Name of business: The Brick Pizza Company

Address of food business: 39 Market Place Norwich NR2 1RD

Date of inspection: 15/09/2023
Risk rating reference: 23/00692/FOOD
Premises reference: 15/00209/FD\_HS

Type of premises: Restaurant or cafe

Areas inspected: All

Records examined: Cleaning Schedule, Temperature Control Records, Pest

Control Report, FSMS

Details of samples procured:

Summary of action taken:

General description of

None
Informal
Restaurant

business:

# **Relevant Legislation**

Food Safety Act 1990 (as amended)

Regulation (EC) No 178/2002 applied by The General Food Regulations 2004 (as amended)

Regulation (EC) No 852/2004 and No 853/2004 applied by Regulation 19 (1) of the Food

Safety and Hygiene (England) Regulations 2013

Health and Safety at Work etc. Act 1974 and related regulations

Food Information Regulations 2014

#### What you must do to comply with the law

The report may include **Contraventions** - matters which do not comply with the law . You must address all of the contraventions identified; failure to do so could result in legal action being taken against you.

As a guide, contraventions relating to cleaning, temperature control and poor practice, should be dealt with <u>straight away</u>.

Contraventions relating to structural repairs, your food safety management system and staff training, should be completed within the next <u>2 months</u>.

Health and safety contraventions should be dealt with within 3 months unless otherwise stated.

To assist you the report may also include **Observations** of current practice, useful **Information**, **Recommendations** of good practice and reminders of **Legal Requirements**.

My inspection was not intended to identify every contravention of the law and only covers those areas, practices and procedures examined at the time of the inspection. If the report fails to mention a particular matter this does not mean you have necessarily complied with the law.

# **FOOD SAFETY**

# How we calculate your Food Hygiene Rating:

The food safety section has been divided into the three areas which you are scored against for the hygiene rating: 1. food hygiene and safety procedures, 2. structural requirements and 3. confidence in management/control procedures. Each section begins with a summary of what was observed and the score you have been given. Details of how these scores combine to produce your overall food hygiene rating are shown in the table.

Compliance Area				You Score					
Food Hygiene and Safety				0	5	10	15	20	25
Structure and Cleaning					5	10	15	20	25
Confidence in management & control systems				0	5	10	15	20	30
Your Total score	0 - 15	20	25 - 30		35 - 40		45 - 50		> 50
Your Worst score	5	10	10		15		20		-
Your Rating is	5	4		3	2	2	1		0

Your Food Hygiene Rating is 5 - a very good standard



# 1. Food Hygiene and Safety

Food hygiene standards are high. You demonstrated a very good standard of compliance with legal requirements. You have safe food handling practices and procedures and all the necessary control measures to prevent cross-contamination are in place. Some minor contraventions require your attention. (**Score 5**)

#### Contamination risks

**Observation** I was pleased to see you were able to demonstrate effective controls to prevent cross-contamination.

### Hand-washing

Contravention The following indicated that hand-washing was not suitably managed::

wash hand basin was dirty

**Recommendation** Ensure the wash hand basin is kept clean regularly.

# Personal Hygiene

**Observation** I was pleased to see that standards of personal hygiene were high.

# Temperature Control

**Observation** I was pleased to see you were able to limit bacterial growth and/or survival by applying appropriate temperature controls at points critical to food safety and that you were monitoring temperatures.

# 2. Structure and Cleaning

The structure facilities and standard of cleaning and maintenance are all of a good standard and only minor repairs and/or improvements are required. Pest control and waste disposal provisions are adequate. The minor contraventions require your attention. (**Score** 5)

# Cleaning of Structure

**Contravention** The following items were dirty and require more frequent and thorough cleaning:

- Wash hand basin and soap dispensers within servery.
- Hand contact surface to large stainless steel fridge located.
- Wall covering behind the wash hand basin and oven area.

**Contravention** The following items could not be effectively cleaned and must be covered, made non-absorbent or replaced:

• Exposed brickwork within the food preparation area (wall behind wash hand basin and pizza oven) which does not allow for adequate cleaning.

# Cleaning Chemicals / Materials / Equipment and Methods

**Contravention** The following evidence demonstrated your cleaning materials, equipment and methods were not sufficient to control the spread of harmful bacteria between surfaces:

- Touch points were dirty (light switches, door handles etc).
- Door handles to fridges.

### Maintenance

**Contravention** The following had not been suitably maintained and must be repaired or replaced:

Mastic to the equipment wash sink needs to be replaced.

#### Pest Control

**Observation** I was pleased to see that the premises was proofed against the entry of pests and that pest control procedures were in place.

### 3. Confidence in Management

A food safety management system is in place and you demonstrate a very good standard of compliance with the law. You have a good track record. There are some minor contraventions which require your attention. (**Score 5**)

# Type of Food Safety Management System Required

**Observation** Your SFBB/food safety management system was in place and working well. I was confident you had effective control over hazards to food.

**Observation** You were monitoring (and recording) the temperatures of your fridges and freezers as well as the temperature of cooked/hot-held food and could demonstrate effective systems for controlling bacterial growth and survival.

### Waste Food and other Refuse

**Observation** You had measures in place to dispose of waste food appropriately and were employing the services of an approved waste contractor.

# Training

**Recommendation** A Level 2 Award in Food Safety in Catering or its equivalent (a 6-hour course leading to the award of a recognised certificate in food hygiene) would be appropriate for your food handlers. Booking details for the equivalent CIEH course are on our website: www.norwich.gov.uk

**Recommendation** Catering staff should refresh their food hygiene knowledge every 3 years so that they stay up to date with current legislation and good practice. Booking details for this course are on our website: www.norwich.gov.uk

**Observation** Although your new pizza chef was knowledgeable. I recommend that refresher training be carried out for all other new staff.

# Allergens

**Observation** You had identified the presence of allergens in you non-prepacked food and had brought this to the attention of your customers.

**Observation** You had devised a chart listing all the food you provide with the allergens present in each and had brought this to the attention of your staff and customers.