

Initial assessments of statutory homelessness duties owed England, April to June 2025

Norwich

Number and % of households

Total number of households assessed ^{1,2}	486	
Total households assessed as owed a duty	280	57.6%

Households assessed and duty owed:

Threatened with homelessness - Prevention duty owed	160	32.9%
<i>Of which</i> : due to service of valid Section 21 Notice	41	8.4%
Homeless - Relief duty owed	120	24.7%
Not threatened with homelessness within 56 days - no duty owed	126	25.9%
Withdrew application before assessment - no duty owed	72	14.8%
Not eligible / no longer eligible - no duty owed	8	1.6%

Reason for loss of last settled home for households owed a prevention duty:

Family or friends no longer willing or able to accommodate	16	10.0%
End of private rented tenancy - assured shorthold	61	38.1%
Domestic abuse	9	5.6%
Non-violent relationship breakdown with partner	2	1.3%
End of social rented tenancy	3	1.9%
Eviction from supported housing	7	4.4%
End of private rented tenancy - not assured shorthold	9	5.6%
Other violence or harassment	1	0.6%
Left institution with no accommodation available	28	17.5%
Required to leave accommodation provided by Home Office as asylum support	20	12.5%
Home no longer suitable - disability / ill health	1	0.6%
Loss of placement or sponsorship provided through a resettlement scheme	0	
Other reasons / not known ⁶	3	1.9%

Reason for loss of last settled home for households owed a relief duty:

Family or friends no longer willing or able to accommodate	25	20.8%
End of private rented tenancy - assured shorthold	11	9.2%
Domestic abuse	20	16.7%
Non-violent relationship breakdown with partner	9	7.5%
End of social rented tenancy	3	2.5%
Eviction from supported housing	9	7.5%
End of private rented tenancy - not assured shorthold	3	2.5%
Other violence or harassment	8	6.7%
Left institution with no accommodation available	11	9.2%
Required to leave accommodation provided by Home Office as asylum support	3	2.5%
Home no longer suitable - disability / ill health	3	2.5%
Loss of placement or sponsorship provided through a resettlement scheme	1	0.8%
Other reasons / not known ⁶	14	11.7%

Accommodation at time of application for those owed a prevention duty:

Private rented sector	70	43.8%
Living with family	17	10.6%
No fixed abode ³	0	0.0%
Social rented sector	10	6.3%
Living with friends	5	3.1%
Homeless on departure from institution	26	16.3%
Rough sleeping	0	0.0%
Owner-occupier / shared ownership	1	0.6%
Temporary accommodation	0	0.0%
National Asylum Seeker Support (NASS) accommodation	20	12.5%
Refuge	2	1.3%
Other / not known ⁴	9	5.6%

Household type of households owed a prevention duty⁷:

Households with children (Families)	5	3.1%
Households without children (Single Households)	155	96.9%
Single parent with dependent children - Male	1	0.6%
- Female	2	1.3%
- Other / gender not known	0	0.0%
Single adult - Male	89	55.6%
- Female	65	40.6%
- Other / gender not known	0	0.0%
Couple with dependent children	2	1.3%
Couple / two adults without dependent children	1	0.6%
Three or more adults with dependent children	0	0.0%
Three or more adults without dependent children	0	0.0%
Not known ⁸	0	0.0%

Households assessed as a result of a referral, including under the Duty to Refer

Total households assessed as a result of a referral	116	100.0%
Total households referred under the Duty to Refer	86	74.1%
Adult Secure Estate (prison)	0	0.0%
Youth Secure Estate	0	0.0%
National Probation Service	50	43.1%
Community Rehabilitation Company	0	0.0%
Hospital A&E, Urgent Treatment Centres or in-patient care	4	3.4%
Mental Health in-patient care	3	2.6%
Jobcentre Plus	10	8.6%
Adult Social Services	1	0.9%

Number and % of households

Total households with support need(s) owed a duty	183	65.4%
Total number of support needs for those owed a duty ⁵	553	

Support needs of households owed a prevention or relief duty⁷:

History of mental health problems	99	35.4%
Physical ill health and disability	66	23.6%
At risk of / has experienced domestic abuse	39	13.9%
Offending history	51	18.2%
History of repeat homelessness	40	14.3%
Drug dependency needs	39	13.9%
History of rough sleeping	24	8.6%
Alcohol dependency needs	37	13.2%
Learning disability	29	10.4%
Young person aged 18-25 years requiring support to manage independently	16	5.7%
Access to education, employment or training	14	5.0%
At risk of / has experienced abuse (non-domestic abuse)	17	6.1%
At risk of / has experienced sexual abuse / exploitation	18	6.4%
Old age	6	2.1%
Care leaver aged 18-20 years	12	4.3%
Care leaver aged 21-24 years	4	1.4%
Care leaver aged 25+ years	1	0.4%
Care leaver aged 21+ years (retired option)	0	0.0%
Young person aged 16-17 years	0	0.0%
Young parent requiring support to manage independently	5	1.8%
Former asylum seeker	17	6.1%
Served in HM Forces	3	1.1%
Victim of modern slavery	3	1.1%
Difficulties budgeting	13	4.6%

Age of main applicants owed a prevention or relief duty⁷:

16-17	0	0.0%
18-24	65	23.2%
25-34	68	24.3%
35-44	70	25.0%
45-54	40	14.3%
55-64	30	10.7%
65-74	6	2.1%
75+	1	0.4%
Not known ⁸	0	0.0%

Accommodation at time of application for those owed a relief duty:

Private rented sector	7	5.8%
Living with family	22	18.3%
No fixed abode ³	26	21.7%
Social rented sector	15	12.5%
Living with friends	11	9.2%
Homeless on departure from institution	7	5.8%
Rough sleeping	17	14.2%
Owner-occupier / shared ownership	1	0.8%
Temporary accommodation	1	0.8%
National Asylum Seeker Support (NASS) accommodation	1	0.8%
Refuge	2	1.7%
Other / not known ⁴	10	8.3%

Household type of households owed a relief duty⁷:

Households with children (Families)	1	0.8%
Households without children (Single Households)	119	99.2%
Single parent with dependent children - Male	0	0.0%
- Female	1	0.8%
- Other / gender not known	0	0.0%
Single adult - Male	76	63.3%
- Female	43	35.8%
- Other / gender not known	0	0.0%
Couple with dependent children	0	0.0%
Couple / two adults without dependent children	0	0.0%
Three or more adults with dependent children	0	0.0%
Three or more adults without dependent children	0	0.0%
Not known ⁸	0	0.0%

Employment status of main applicants owed a duty⁷:

Registered unemployed	151	53.9%
Not working due to long-term illness / disability	31	11.1%
Full-time work	26	9.3%
Part-time work	21	7.5%
Not seeking work / at home	14	5.0%
Not registered unemployed but seeking work	3	1.1%
Retired	4	1.4%
Student / training	3	1.1%
Registered employed off work	4	1.4%
Working irregular hours	9	3.2%
Other	2	0.7%

Children's Social Services	17	14.7%
Children's Early Help Services/Children's centres	1	0.9%
Nil Recourse Team	0	0.0%
Secretary of State for defence in relation to members of the armed forces	0	0.0%
Not Known	0	0.0%
Households referred by an agency (not subject to the Duty to Refer)	30	25.9%
Households referred by another local authority	0	0.0%

Ethnicity of main applicants owed a prevention or relief duty⁷:

White	172	61.4%
Black / African / Caribbean / Black British	30	10.7%
Asian / Asian British	19	6.8%
Mixed / Multiple ethnic groups	3	1.1%
Other ethnic groups	14	5.0%
Not known ⁸	42	15.0%

Not known ⁸	12	4.3%
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Sexual identification of main applicants owed a duty⁷:

Heterosexual	142	50.7%
Homosexual (Gay/Lesbian)	5	1.8%
Bisexual	0	0.0%
Other	1	0.4%
Prefer not to say	132	47.1%
Not known	0	0.0%

Notes:

1. Only includes households assessed post the introduction of the HRA
2. Excludes data for local authorities who did not provide a H-CLIC return. England and regional totals include estimates for authorities with partial returns. See tables for more quarter-specific information.
3. No fixed abode was reported to have been overused by some authorities who are aware that living with friends or family was a more appropriate field selection
4. Includes other, unknown, caravan / houseboat, student accommodation, looked after children placement, tied accommodation, Armed Forces accommodation
5. Households can have multiple support needs, so the total number of support needs is not equal to the number of households with support needs
6. Includes fire / flood / other emergency, left HM forces, mortgage repossession, property disrepair, other or not known
7. Breakdowns on household characteristics (e.g. support needs, age, etc.) have been suppressed for local authorities with fewer than 5 applicable households
8. Not known refers to missing information

- Values suppressed to prevent disclosure of sensitive information

.. incomplete or no data received from the local authority

Totals may not equal the sum of components due to rounding

<https://www.gov.uk/government/statistics/statutory-homelessness-in-england-april-to-june-2025>