

Local Government Transparency Code 2015 – Fraud Data 2025

This page provides Norwich City Council's annual fraud dataset in line with the Local Government Transparency Code 2015. It covers use of statutory information-gathering powers, resourcing of fraud investigations, spend on counter-fraud activity, and total cases investigated. (Published: 18/02/2026; Next update due: 31/01/2027).

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Measure (as required by the Transparency Code)	Definition / Notes	Value (This year)
Use of information-gathering powers	Number of occasions the authority used powers under the <i>Prevention of Social Housing Fraud (Power to Require Information) (England) Regulations 2014</i> or similar powers during the year.	8
Employees undertaking investigations & prosecutions of fraud (absolute headcount)	Staff directly engaged in investigation/prosecution of fraud (exclude agency unless on payroll; include part-time as 1), headcount .	<i>8 absolute and 8 FTE*</i>
Employees undertaking investigations & prosecutions of fraud (FTE)	Same as above, FTE basis.	<i>8 absolute and 8 FTE*</i>
Professionally accredited counter-fraud specialists (absolute headcount)	Number of employees with recognised counter-fraud accreditation (e.g., ACFS/CIPFA CF), headcount .	<i>4 absolute and 4 FTE**</i>

Measure (as required by the Transparency Code)	Definition / Notes	Value (This year)
Professionally accredited counter-fraud specialists (FTE)	Same as above, FTE basis.	<i>4 absolute and 4 FTE**</i>
Total amount spent on investigation & prosecution of fraud (£)	Gross spend on investigation/prosecution activity for the year (include staff costs, systems, external legal/prosecution costs as applicable; state inclusions in notes).	For future publication
Total number of fraud cases investigated	Count of cases investigated (include benefit, council tax, housing tenancy, NNDR, procurement)	22
Total number of cases of irregularity investigated	Count of cases investigated (include benefit, council tax, housing tenancy, NNDR, procurement)	2882
Total number of occasions on which A) fraud and B) irregularity was identified	Count of cases investigated (include benefit, council tax, housing tenancy, NNDR, procurement)	A)=27 B)= 374
Total monetary value of a) the fraud and b) the irregularity that was detected	Count of cases investigated (include benefit, council tax, housing tenancy, NNDR, procurement)	A) = £65,525 B) = £408,235
Total monetary value of a) the fraud and b) the irregularity that was recovered	Unable to confirm this due to the nature of the partnership agreement a reporting functionality of the operating systems in place	Statistical analysis indicates that, on average, around 75-80% of the money rebilled to customers (as a result of this work) is collected successfully.

*Norwich City Council work in partnership with the Anglia Revenues Partnership (ARP) who provide fraud investigation services. This is the total number of fraud staff across ARP.

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