



RECORD OF OFFICER DECISION

The decision below was made in accordance with the Council's Officer Schemes of Delegation, as detailed in Part 2 of the Constitution.

REF: OD-2025-02

Decision Date: 30 March 2026

Decision Maker: Louise Rawsthorne, Chief Executive

Decision status: Is Key decision? No

Is subject to call in? No

Title: Pay Policy Statement 2026-7

Reasons for the Decision: To publish details of the council's pay policy.

Decision details: This Pay Policy Statement is produced in accordance with Section 38 of the Localism Act 2011 and covers the financial year 1 April 2026 to 31 March 2027.

Alternative Options: None – there is a requirement to publish this information.

Report Considered by the Decision maker: Pay Policy Statement 2026-27

Declarations of Interest: None

Background Documents: None

Chief Executive

Publication date: 1 April 2026

Pay Policy Statement 2026-27

Introduction

This Pay Policy Statement is produced in accordance with Section 38 of the Localism Act 2011 and covers the financial year 1 April 2026 to 31 March 2027.

This Statement was approved by Head of Paid Service in accordance with the urgency arrangements within the officer scheme of delegations. It will be reported to Full Council at a meeting on 30 June 2026

The purpose of this Statement is to ensure openness, transparency and accountability in how the Council sets pay and reward for its workforce.

Scope

This Statement applies to all directly employed staff of Norwich City Council. It excludes staff who have transferred to the Council under TUPE and retain protected terms and conditions (unless subsequently harmonised).

The Statement specifically addresses:

- Remuneration of Chief Officers;
- Remuneration of the lowest-paid employees and the Council's definition of this group;
- The relationship between Chief Officer pay and the remuneration of other employees.

1. Employee remuneration up to and including heads of service

- 1.1 Employees up to and including head of service grades are subject to the National Joint Council (NJC) for local government services national agreement on pay and conditions of service. These are supplemented by locally agreed collective agreements reached with trade unions recognised by the council.
- 1.2 The council's pay structure commences at spinal column point (SCP) 4 up to SCP 59L. SCP's 4 to 43 reflect the NJC national pay points, SCP's 44L to 59L are locally agreed pay points.
- 1.3 There are 14 grades within the pay structure. Grade 1 is the lowest grade and grade 14 is the highest grade. Grades 13 and 14 apply to head of service posts.
- 1.4 Salaries in the pay grades 1 -14 are updated in line with pay awards notified from time to time by the NJC for local government services.
- 1.5 Posts are allocated to the pay grades through a process of formal job evaluation using the NJC job evaluation scheme.

1.6 Pay and grading structure – pay rates 1 April 2025 – 31 March 2026

Norwich Grade	SCP	01/04/2025 - 31/03/2026	
		per annum	per hour
Grade 1	4	£25,185	£13.05
	5	£25,583	£13.26
Grade 2	6	£25,989	£13.47
	7	£26,403	£13.68
Grade 3	8	£26,824	£13.90
	9	£27,254	£14.13
	10	£27,694	£14.36
	11	£28,142	£14.58
	12	£28,598	£14.82
	13	£29,064	£15.07
Grade 4	14	£29,540	£15.31
	15	£30,024	£15.56
	16	£30,518	£15.82
	17	£31,022	£16.08
	18	£31,537	£16.35
	19	£32,061	£16.62
Grade 5	20	£32,597	£16.89
	21	£33,143	£17.18
	22	£33,699	£17.47
	23	£34,434	£17.84
	24	£35,412	£18.36
Grade 6	25	£36,363	£18.84
	26	£37,280	£19.32
	27	£38,220	£19.81
	28	£39,152	£20.29
Grade 7	29	£39,862	£20.66
	30	£40,777	£21.14
	31	£41,771	£21.65
	32	£42,839	£22.21
Grade 8	33	£44,075	£22.85
	34	£45,091	£23.37

Pay and grading structure – pay rates 1 April 2025 – 31 March 2026* (continued)

	35	£46,142	£23.91
	36	£47,181	£24.46
Grade 9	37	£48,226	£25.00
	38	£49,282	£25.54
	39	£50,269	£26.06
	40	£51,356	£26.62
Grade 10	41	£52,413	£27.16
	42	£53,460	£27.71
	43	£54,495	£28.25
	44	£56,210	£29.14
Grade 11	45	£57,304	£29.71
	46	£58,766	£30.46
	47	£60,266	£31.24
	48	£61,809	£32.04
Grade 12	49	£62,586	£32.44
	50	£65,014	£33.70
	51	£66,682	£34.57
	52	£68,392	£35.45
Grade 13	53	£69,358	£35.96
	54	£71,952	£37.30
	55	£73,802	£38.26
	56	£76,103	£39.45
Grade 14	57	£77,443	£40.15
	58	£79,652	£41.29
	59	£81,707	£42.36

* To be updated in line with national pay agreement for 2026/27 when agreed.

1.7 Employees on Grade 1 are defined as our lowest paid employees.

1.8 The council pays employees no less than the Living Wage Foundation living wage rate. The rate is reviewed and updated by the Living Wage Foundation annually, normally in November for implementation within six months. If the council's lowest pay grade falls below the living wage rate, a supplement will be paid to equate to the living wage rate from 1 April following any increase.

2. Chief executive and chief officer pay

2.1 The council's chief executive is the head of paid service, the deputy chief executive and executive directors are chief officers. The roles of director are deputy chief officers. The pay arrangements for chief officers have also been applied to director roles.

2.2 The current pay arrangements are locally determined and operated. Salaries in these pay grades are updated in line with pay awards notified from time to time by the Joint Negotiating Committee (JNC) for Chief Executives and Chief Officers.

2.3 The pay and grading structure for chief officers was agreed by full Council on 22 September 2020.

2.4 The establishment of new positions with proposed salary packages of £100,000 per annum or greater are subject to approval by full Council. Appointments to existing positions on salary packages of £100,000 per annum or greater, within the remit of the agreed pay policy statement, will be made by the member appointments panel. Appointments to the statutory roles of head of paid service, s151 officer and monitoring officer are subject to approval by full Council.

2.5 Chief executive and chief officer and director grading structure – pay rates 1 April 2025 – 31 March 2026*

Grade	SCP	Annual Salary (FT) £	Hourly rate £
Chief Executive Officer	150	£146,182	£75.77
	151	£149,455	£77.47
	152	£152,731	£79.16
	153	£156,004	£80.86
	154	£159,278	£82.56
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Executive Director	110	£107,004	£55.47
	111	£111,040	£57.56
	112	£115,076	£59.66
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Director	106	£86,834	£45.02
	107	£90,869	£47.11
	108	£94,903	£49.20
	109	£98,937	£51.29

* To be updated in line with national pay award for 2026/27 when agreed

- 2.6 An executive director may be allocated the additional role of deputy chief executive and will receive an honorarium equivalent to 10% of their basic annual salary for the additional responsibilities.
- 2.7 The terms and conditions of employment for the chief executive and chief officers are determined in accordance with collective agreements, negotiated from time to time, by the JNC for Chief Executives and the JNC for Chief Officers, as set out in the Scheme of Conditions of Service. These are supplemented by local agreements reached with trade unions recognised by the council and by the rules of the council.

3. Heads of service

- 3.1 In accordance with the Local Government and Housing Act 1989 a non-statutory chief officer for the purposes of this pay policy statement is defined as a person who reports directly to or is accountable directly to the head of paid service. A deputy chief officer is defined as a person who reports directly to or is directly accountable to a statutory or non-statutory chief officer. This definition excludes secretarial, clerical and support services.
- 3.2 These heads of service are not subject to the pay and conditions of service determined by the JNC for Chief Officers of local authorities but are employed under NJC terms and conditions of employment and are paid in line with the pay structure detailed in 1.6.
- 3.3 The head of legal and governance holds the statutory role of monitoring officer. This role is subject to the NJC terms and conditions of employment, and the pay structure detailed in 1.6.

4. Other Arrangements

4.1 Election fees

The Returning Officer has overall responsibility for the conduct of elections and is appointed under the Representation of the People Act 1983. The role of returning officer is carried out by an employee of the council but is carried out in a personal capacity and is distinct and separate from their duties as an employee. Election fees are paid for the additional duties and are paid separately to the normal salary arrangements.

The chief executive is the council's Returning Officer.

Fees for Parliamentary, Police Commissioner, Referendum and European elections are set by parliamentary statutory order.

Fees for undertaking County and District elections are calculated in accordance with a formula agreed annually by the Norfolk Chief Executives' Group, based on a recommendation by the County Electoral Officers' Group.

The setting of Returning Officer fees is considered by a meeting of the Chairpersons of the Norfolk authorities' member remuneration panels.

Other employees of the council, including senior officers within the scope of this policy may receive payment for specific election duties.

5. Lowest and highest paid employees

5.1 The council's lowest paid employees are paid on Grade 1 of the pay structure. The minimum pay point paid to any employee is SCP 4 of the pay structure. This equates to a basic salary of £25,185 per annum. The salary range for Grade 1 is £25,185 to £25,583 per annum.

The council's highest paid employee is the chief executive. The chief executive salary scale ranges from £146,182 to £159,278 per annum.

5.2 Pay Multiples

The ratio between the highest paid employee and other employees based on the median earner is 1:4.51

The ratio of the highest and lowest pay point, based on full time equivalent salaries at 31 March 2025 is 1:6.06

Pay multiples are calculated using full-time equivalent basic pay only, excluding overtime, allowances, and election fees.

The median salary is calculated using the workforce distribution by grade, weighted by full-time equivalent headcount as at 31 March 2026.

This approach aligns with the requirements of the Localism Act 2011 and sector best practice.

In calculating the pay ratios, full time equivalent salaries and basic pay have been used. Basic pay excludes overtime, additional hours and other additional salary related payments.

The council does not have a policy on maintaining or reaching a specific pay ratio between the highest and lowest paid employees.

6. General principles applying to remuneration of all employees

6.1 Living wage

The council is an accredited Living Wage Foundation living wage employer and has adopted a living wage policy for employees and agency workers and contractors engaged through the council's procurement processes.

The Real Living Wage is updated annually in November. Norwich City Council applies the updated rate from 1 April each year to ensure full compliance.

6.2 Pay on appointment

Starting salary on appointment is determined by assessment of relevant experience and competence to undertake the job role and taking account of current salary level. Salary on appointment will be within the salary range for the post.

6.3 Pay progression

All employees are remunerated on a pay range. The pay policy recognises that movement through defined pay ranges should continue as employees increase their effectiveness and expertise through knowledge and experience and most employees will normally receive an annual increment on 1 April each year up to the maximum point of the pay grade.

Employees appointed between 1 October and 31 March receive their first increment after 6 months in post and any subsequent increments on 1 April each year.

Accelerated increments can be awarded based on special merit or ability, subject to the maximum of the scale not being exceeded.

6.4 Relocation and disturbance

Relocation expenses may be granted where new employees are required to move to the area to take up employment and their circumstances meet the criteria laid down in the relocation assistance scheme.

Existing employees required to move home for their employment or who incur additional costs because of a decision of the council in respect of their employment may be eligible for reimbursement of some expenses depending on the circumstances.

6.5 Expenses and Travel

6.5.1 Travel for work

Employees are not required to provide a car for work purposes and pool cars are available for official business travel.

Employees may choose to use their own transport for official business travel and are reimbursed at the following rates:

Mileage per mile first 8,500 miles 46.9 p

Mileage per mile after 8,500 miles 13.7 p

Employees who choose to use a cycle for official business purposes and have not obtained the cycle through the cycle to work scheme, will be reimbursed in line with the mileage rate applicable for motorised vehicles.

Employees required to have access to a vehicle, because of the nature of their duties are classified as operational users. Operational users have access to pool cars but may use their own vehicle and be reimbursed mileage.

6.5.2 Car Parking

Operational users who work in or from city hall and use their own vehicle for work purposes are provided with a city centre car park pass.

Employees who are required to remain at work or return to work to attend an evening meeting will be provided with a city centre car park pass to enable them to attend the evening meeting.

Employees working at other council buildings may use the parking at the site, where this is available.

6.5.3 Subsistence

Subsistence will be paid to employees who necessarily incur additional expense in the course of their work. Claims will generally be supported by a receipt. Actual expenditure is reimbursed, subject to locally agreed maximum amounts.

6.6 Bonus scheme

The council does not operate a bonus scheme.

6.7 Performance related pay

The council does not operate a performance related pay scheme.

6.8 Professional fees and subscriptions

The council reimburses professional fees and subscriptions as follows:

- 6.8.1 employees undertaking approved studies towards a professional qualification, which require professional membership. The subscription is paid for the period of the studies, subject to satisfactory progress being made.
- 6.8.2 specified professions where there are proven recruitment difficulties as a recruitment and retention incentive.
- 6.8.3 statutory chief officers where the professional membership is a requirement in accordance with their statutory function.

6.9 Overtime and enhancements

Some posts within the council attract enhancements and/or overtime payments. Overtime and enhancements are applied in accordance with set criteria which are nationally and locally agreed.

6.10 Honoraria

If it is appropriate for an honorarium to be paid, this will be in accordance with agreed criteria for payment of honoraria.

6.11 Severance arrangements

On ceasing to be employed by the council, employees will only receive compensation where this is appropriate as outlined below:

- 6.11.1 Employees who are dismissed on the grounds of redundancy and who have a minimum of two years' continuous service with the council will normally be entitled to be paid statutory redundancy pay, which is calculated according to the individual employee's age, length of service and gross weekly pay subject to a statutory maximum.

The Local Government (early termination of employment) (Discretionary Compensation) England and Wales Regulations 2006 enable local authorities to pay discretionary compensation in certain circumstances above the statutory entitlement. The council has exercised its discretion to increase the redundancy payment as follows:

- 6.11.1.1 The statutory upper pay limit will be disregarded when calculating a week's pay for the purposes of the statutory redundancy payment and will calculate redundancy payments based on actual week's pay.
- 6.11.1.2 The redundancy payment will be enhanced by a factor of 1.5.

Redundancy calculation is the same across the council irrespective of position and pay grade.

Employees aged 55 and over and who are redundant and are members of the local government pension scheme immediately become entitled to receive their pension benefits. Pension benefits are not increased or augmented in these circumstances.

- 6.11.2 In exceptional circumstances and where the business case supports it, the council may agree to a severance package in relation to termination of employment, to avoid or settle a legal claim.

- 6.11.3 Severance packages of £100,000 or more will be considered at full Council.

6.12 Pension

All employees who have a contract of employment for at least 3 months and are under age 75 will automatically be enrolled in the Local Government Pension Scheme. Employees can choose to opt out of the pension scheme

The council contribute to the employee's pension, expressed as a percentage of the employee's pensionable pay. The employer contribution rate is assessed and set every three years following an actuarial valuation of the Norfolk Pension Fund.

The employee also contributes to their pension. The employee contribution rates vary from 5.5% to 12.5% of pensionable pay.

The council auto enrolls all eligible employees into the Local Government Pension Scheme in accordance with legislative requirements.

6.13 Flexible retirement

The council considers requests for flexible retirement from employees aged 55 and over who reduce their grade and/or hours of work. This enables the employee to have immediate access to their Local Government Pension Scheme benefits whilst retaining employment.

Requests are normally only granted when the overall financial impact is neutral or results in savings for the council.

The council does not waive any actuarial reductions resulting from early payment of pension benefits for flexible retirement.

6.14 Market supplements

The council will consider the payment of market pay supplements in exceptional circumstances and where there are significant external market pressures impacting on recruitment and retention. Market supplements are applied, reviewed and withdrawn in accordance with the council's market supplement policy.

6.15 Re- engagement

All posts are advertised in accordance with the council's recruitment policies. Appointments and any decision to re-employ a former employee, who left employment in receipt of a severance or redundancy payment, will be made on merit.

6.16 Contracts for services

The council will seek to appoint individuals to vacant posts using the recruitment procedures on the basis of contracts of employment and apply direct tax and national insurance deductions from pay through the operation of PAYE.

Interim appointments are made in accordance with the council's procurement policies and the provisions for contract for services.

Consultants and agency workers are not employees of the council and are not covered by this pay policy statement but may be appointed as an officer of the Council by the Chief Executive or an Executive Director for the purposes of delegating functions and decisions.

Where there is a need for consultant/interim support, the council will seek to avoid contractual arrangements which could be perceived as being primarily designed to significantly reduce the rate of tax paid by that person, such as paying the individual through a company, effectively controlled by him or her.

In line with the Agency Workers Directive, the council will aim to pay workers engaged through a contract for services at a rate consistent with the pay and reward of the councils directly employed workforce. In some instances, there may be a need to consider market factors in determining an appropriate pay level.

Where interim workers are engaged by the council, an assessment will be completed to establish whether they fall within the scope of IR35 legislation using the HMRC status tool. Workers that fall within scope will have income tax and national insurance contributions deducted.

6.17 Salary sacrifice

The council provides salary sacrifice arrangements for childcare vouchers and the cycle to work initiative.

6.18 Gender pay gap

The Government implemented mandatory gender pay gap reporting for employers with 250 or more employees in April 2017.

Gender pay gap information for the council can be viewed on the gender pay gap service.

<https://gender-pay-gap.service.gov.uk>

7. Amendment and review of pay policy

The council's pay policy statement will be reviewed and agreed by full council on an annual basis and before 31 March each year.

If it is necessary to amend the pay policy statement during the year that it applies, any amendment will be by resolution of the full Council.

The policy and any subsequent amended policy will be published on the council's website within 21 days of full council approval.