

# Consent to hold extra contact information

Norwich City Council will use the information provided on this form to tailor the services we provide to you.

**Please tick all that apply:**

Additional support required – learning

Additional support required – reading/writing

Additional support required – speech

Agency/professional support

Alternative contact address

Customer has opted out of feedback surveys

English as a second language

Hearing (deaf)

Hearing (impaired)

Interpreter required

Limiting long term illness

Mental health issues

Mobility impairment –  
may be slow to answer

Neurodivergent

Restricted contact time

Sight (blind)

Sight (partially sighted) –  
large print required

I give my consent for Norwich City Council to use the personal data I have supplied on this form to tailor the services I receive.

**\* You may cancel this consent at any time. It will be reviewed every three years by Norwich City Council.**

Full name:

Address:

Postcode:

Telephone:

Email:

Signed (applicant):

Date:

• Please include any additional information in the box provided on page two. •

Please use this box to provide any additional information.

\* We intend to keep your data for 36 months, towards the end of which period we will contact you again to review this information with you.

In processing your data, it will be shared with the internal teams of Norwich City Council and, where necessary, may also be shared with our contractors and you can view the most up to date list of contractors on our website.

You may withdraw your consent for the council to process this data at any time by contacting us online, by telephone or post.



If you need this information by email for use with the read-aloud function or in an alternative format, please contact us on **0344 980 3333** or visit **[www.norwich.gov.uk/intran](http://www.norwich.gov.uk/intran)**